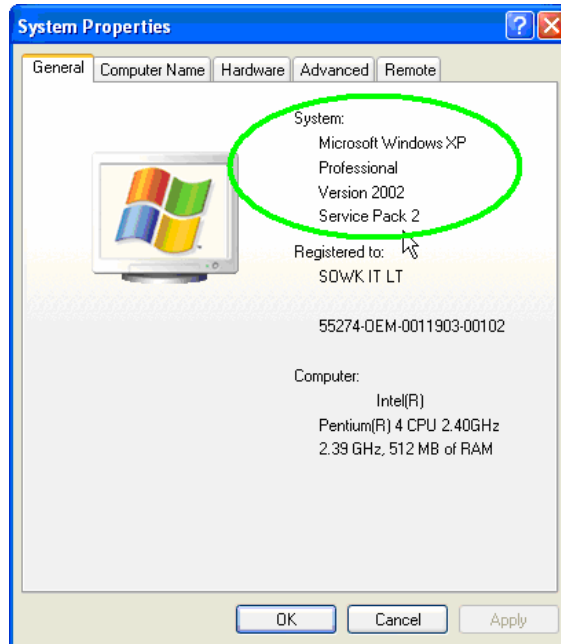


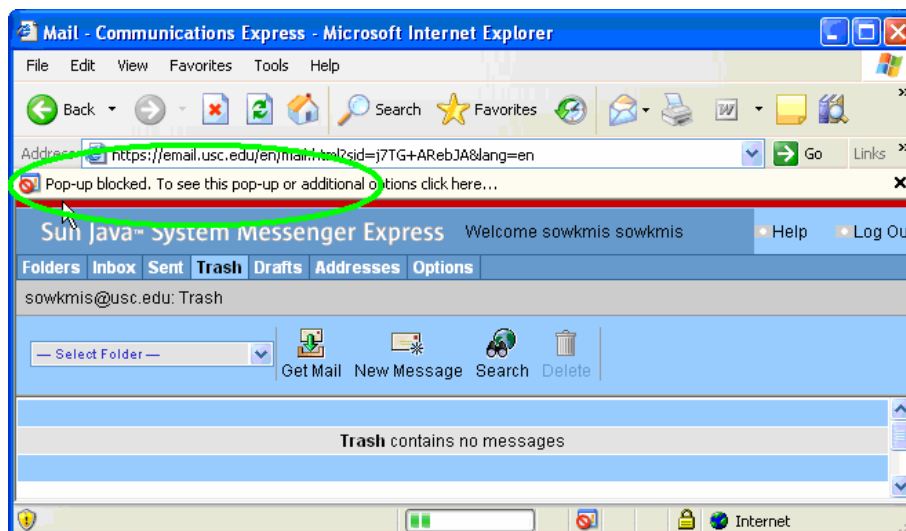
How to Configure Pop-up Blocker Settings

One of several new features available in Windows XP Service Pack 2 is the Pop-up Blocker for Internet Explorer. However, some websites require pop-ups to function properly. One such site is email.usc.edu, which uses a pop-up window to compose a new message. This document will show you how to allow a pop-up from a specific website.

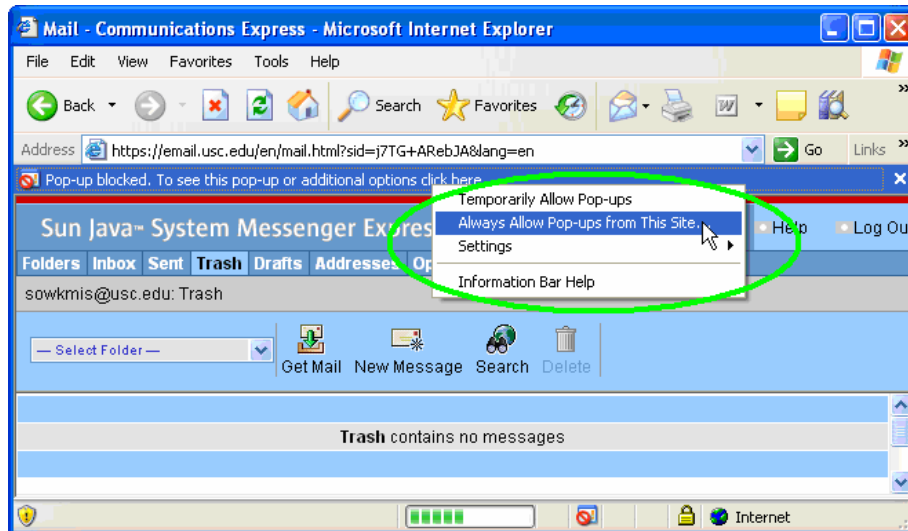
1. Check to make sure that your computer is running Windows XP Service Pack 2. To do so, right click on the My Computer icon on your desktop, or in the Start menu, and select Properties from the menu that appears. If not already selected, click on the "General" tab. Near the top of the dialog box, in the System section, your current operating system is shown (see below).



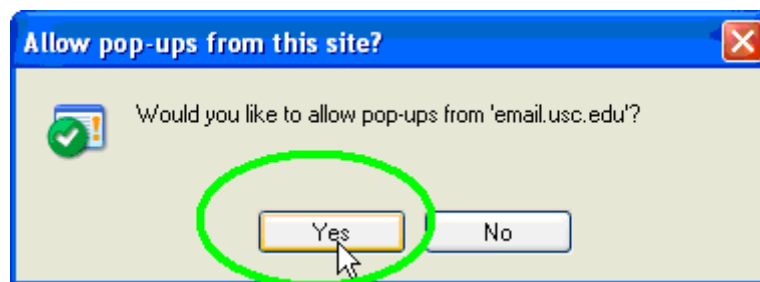
2. If your computer "System" shows you are running Windows XP Service Pack 2, then Internet Explorer (IE) Pop-up Blocker turned on by default. IE will automatically blocks pop-up from website including that of email.usc.edu
3. When you click on New Message, you will get a notice that the pop-up has been blocked. (see below)



4. To allow a pop-up from email.usc.edu, click on the area displaying the message “Pop-up blocked. To see this pop-up or additional options click here.” In the menu that appears select “Always Allow Pop-ups from This Site...” (see below)



5. Click Yes when prompted “Would you like to allow pop-ups from...” (see below)



6. The screen will refresh, click on New Message again and the compose screen will pop-up.

If you accidentally chose to allow pop-up from website you did not wish to allow, please contact sowkmis@usc.edu for further assistance. Thank you.