

Diana M. Ray, M.S.W.

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EDUCATION

University of Southern California
Doctoral Student, School of Social Work (current)

University of California, Los Angeles
Master of Social Welfare
Concentration: Social Work in Organizations, Communities, and Policy Settings
June 2007 3.97 GPA

University of California, Santa Barbara
Bachelor of Arts, Sociology. Minor: Women's Studies
September 2003 *Summa Cum Laude*

PROFESSIONAL EXPERIENCE

Prevention Initiative Demonstration Project

Research Associate (Dec 2008-present)

- Designed and implemented a program evaluation for a collaborative of three child and family service agencies working together to prevent child abuse, with consultation from a Principal Investigator.
- Facilitated the agency partners' development of outcome goals and translated these into measurable variables. Created related data collection instruments and data management systems. Areas of interest included service provision stats (for individuals, groups and one-time events), descriptive and outcome data for people participating in Voluntary Income Tax Assistance (VITA) sites, and outcomes of youth and adult Neighborhood Action Committees (NACs).
- Collected data, provided direction for service providers to collect data, and monitored data collection process. Organized, entered, and aggregated data, then reported outcomes monthly and annually to program funder (LA County Dept. of Children and Family Services).

Program for Torture Victims (PTV)

Research & Evaluation Consultant (May 2007-present), Former Intern (Sept 2006-May 2007)

- Took active role in research and outcomes evaluation activities regarding torture survivors' trauma experiences, backgrounds, needs, and functioning, in addition to measuring their symptoms of PTSD, anxiety, and depression over time.
- Conducted client interviews, monitored and coordinated staff qualitative and quantitative data collection efforts.
- Entered data into SPSS, conducted analyses using descriptive statistics (frequencies and histograms), correlations, regression analyses, and paired T-tests to examine changes in clients' psychological functioning between intake and one year follow-up.
- Analyzed and compiled data for reports, proposals, and articles (in progress, see below).

- Wrote successful grant proposal to obtain two years of “UCLA in LA” funding to support research activities in partnership with UCLA Social Welfare Prof. Todd Franke.
- Trained five MSW interns on SPSS, data collection, data entry, and other aspects of PTV’s research and program evaluation efforts.

UCLA Dept. of Social Welfare

Research Assistant for Dr. Bridget Freisthler (May 2008-July 2009)

- Conducted database searches for articles regarding social disorganization, parental substance use and child abuse.
- Summarized articles for literature reviews and assisted with development of phone survey instrument for statewide data collection efforts.

LAMP Community

Counselor/Therapist (February 2008 – July 2009) **MSW Intern** (Oct 2005-June 2006)

- Provided individual therapy, assessment, diagnoses, and treatment plans for adult clients with co-occurring mental health and substance abuse disorders living in Skid Row.
- Completed Adult Initial Assessments, Client Care Coordination Plans, progress notes and other documentation according to DMH specifications.
- During internship, acted as liaison to Downtown Community Roundtable service provider group.

United Way of Greater Los Angeles

Evaluation Interviewer (February 2008-February 2009)

- Coordinated and conducted structured interviews with homeless mothers in Antelope Valley for data collection aspect of Hilton Foundation research project.
- Cleaned data, ensured data quality through regular phone meetings with research team.
- Trained and assisted with transition to subsequent evaluation interviewer.

Special Services for Groups (SSG)- Central Mental Health

Therapist/Care Coordinator (July 2007-Nov 2007)

- Provided intensive case management and individual therapy to a dually diagnosed forensic population through DMH-contracted Full Service Partnership.
- Completed psychological evaluations, determined diagnoses, created Client Care Coordination Plans in conjunction with client and multidisciplinary service team, and coordinated housing, medical, legal, social, and vocational services.
- Acted as liaison with Service Area FSP impact teams, represented agency at DMH FSP provider meetings, created system for monitoring engagement/enrollment of clients.

UCLA Dept. of Social Welfare

Research Assistant (April 2006-April 2007)

- Planned, conducted and analyzed focus groups with Department of Children and Family Services Social Workers to build knowledge base on how parental substance abuse is recognized, dealt with, and treated by child welfare professionals.

SJSU Center for Service-Learning

Project SHINE (Students Helping in the Naturalization of Elders) Coordinator

(Nov 2004-Sept 2005)

- Recruited, trained, placed, and monitored college students to provide education and socialization with elderly immigrants who planned to take the U.S. Citizenship Exam.
- Completed ongoing impact assessments and provided program evaluation data to national funders.

SJSU Center for Service-Learning

Program Analyst, AmeriCorps Bridging Borders Program (Nov 2004-Sept 2005)

- Created data collection instruments, assessment tools, incentives, and trainings related to evaluating the impact of a team of 80 AmeriCorps service members.
- Analyzed data and created reports to demonstrate program impact and effectiveness.

SJSU Center for Service-Learning

AmeriCorps VISTA Research Specialist for Community Health (Oct 2003-Nov 2004)

- Created, implemented, entered, and analyzed quantitative and qualitative performance measures regarding community-based health initiatives and service activities.
- Analyzed results for needs assessments, program evaluations, and proposals.

OTHER RELEVANT PROFESSIONAL EXPERIENCES

- Santa Barbara County Child Welfare Services Intern
- Respite Provider for UCSB Autism Research and Training Center
- UCSB Sociology Research Assistant for Conversation Analysis
- UCSB Women's Studies Research Assistant for Internship Development

LICENSES/CERTIFICATIONS

Board of Behavioral Sciences

Registration as Associate Clinical Social Worker (Aug 2007-present)

PUBLICATIONS

Outcomes Research and Evaluation with Torture Survivors: A Study at the Program for Torture Victims. Berthold, S.M., Ray, D., Quiroga, J., Deutsch, A., Franke, T. & Moio, J. (October 2008). Presentation in workshop on the challenges of outcome evaluation at the 8th Int'l Conference of the International Society for Health and Human Rights, Lima, Peru.

Torture Survivors Report Improved Functioning and Psychological Health One Year after Enrolling in Treatment Program. Berthold, S.M., Ray, D., Quiroga, J., Deutsch, A., Franke, T. & Moio, J. (Feb. 25, 2009). 1st Annual Research Symposium, National Consortium of Torture Treatment Programs annual meeting, Washington, D.C.

Outcomes Research and Evaluation with Torture Survivors: A Study at the Program for Torture Victims (in progress). Berthold, S.M., Ray, D., Deutsch, A., Franke, T., Moio, J. & Quiroga, J.

SOFTWARE SKILLS

- SPSS (Statistical Package for the Social Sciences)
- GIS (Geographic Information Systems)
- FileMaker Pro
- Microsoft Word, Excel, and PowerPoint