**USC SUZANNE DWORAK-PECK SCHOOL OF SOCIAL WORK**

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WELCOME

As Senior Associate Dean, Clinical Professor, and Director of Field Education, I welcome students and field instructors who are engaged in the interactive process of teaching and learning about the practice of professional social work in the real world. Field Education is committed to providing opportunities for our students to develop skills in the most current practices, particularly in evidence based interventions, and to receive supervision by the finest field instructors in the country.

This Field Education Manual is designed to provide general information and guidance about Field Education and the Field Practicum to students and field instructors at all of our Academic Centers (AC) - the University Park Campus (UPC), Orange County Academic Center (OCAC), San Diego Academic Center (SDAC), and the Virtual Academic Center (VAC).

Individual and specific questions are encouraged and can be directed to those field faculty who are assigned to each student as field liaisons at each Academic Center. If there continues to be a concern, then the Assistant Directors of Field Education will be contacted by the advisor/liaison for further discussion. The roles of the Senior Associate Dean, the Assistant Directors, and the Faculty are to provide our students as much support as possible in the process of integrating theory with practice.

Field Education is the Heart of Social Work, and we want to provide an experience for each student that represents the reality of professional social work practitioners and agencies today. The experiences in the Field Practicum can evoke a range of reactions and like the challenges in our communities, the process of learning in the Field is dynamic and complex. You may confront difficult situations and dilemmas in the first early months. With early and open communication and good collaborative problem solving, the learning during the academic year will be profound and life changing.

I extend my thanks and best regards to students and field instructors for beginning a life long journey of learning, self-discovery and transformation.

Marleen Wong, Ph.D., L.C.S.W.
Senior Associate Dean and Clinical Professor
Director of Field Education

MISSION STATEMENT OF THE USC SCHOOL OF SOCIAL WORK

The mission of the USC Suzanne Dworak-Peck School of Social Work is to improve the well-being of vulnerable individuals and communities, advance social and economic justice, and eradicate pressing societal problems in complex and culturally diverse environments throughout Southern California, the nation and the world. Our mission is achieved through value-driven, scholarly and creative social work education, research, and professional leadership.
I. **FIELD EDUCATION**

Field Education is an independent and integral sequence of the MSW curriculum. Students are exposed to selected and organized opportunities guided by the Educational Policy and Educational Standards (EPAS) and the 9 Core Competencies of the Council on Social Work Education (CSWE). Field Education seeks to validate, apply, and integrate the knowledge, theories, and concepts of social work practice learned throughout the curriculum. Field agencies are expected to provide "in vivo" experiences relevant to the academic content. The student on the other hand is expected to apply academic knowledge, social work skills, critical thinking, professional behavior, ethics and values learned in the classroom to direct practice work.

It is imperative for the agency and the school to collaborate, for integration of learning to occur concurrently in field sites and in the classroom. USC administrators, professors, and field liaisons partner with agency filed instructors to foster comprehensive and high quality social work education and training. The collaboration teaches and guides students to practice with sensitivity to cultural and ethnic diversity and to abide by professional social work behavior, values, and code of ethics. This comprehensive approach helps prepare students to practice social work with adverse populations and to take on leadership roles within the profession.

A. **Objectives of Field Education**

Field education prepares students to enter the social work profession by meeting the following objectives:

- To integrate academic learning with all levels of field work (micro, mezzo, macro)
- To increase proficiency in the required core competencies for social work education as it relates to field work.

**The 2015 CSWE Social Work Competencies are as follows:**
1. Demonstrate Ethical and Professional Behavior
2. Engage Diversity and Difference in Practice
3. Advance Human Rights and Social, Economic, and Environmental Justice
4. Engage In Practice-informed Research and Research-informed Practice
5. Engage in Policy Practice
6. Engage with Individuals, Families, Groups, Organizations, and Communities
7. Assess Individuals, Families, Groups, Organizations, and Communities
8. Intervene with Individuals, Families, Groups, Organizations, and Communities
9. Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

- To develop the ability to understand and utilize a broad range of modalities and interventions in micro, mezzo, and macro practice with diverse populations
- To focus on building the knowledge for generalist practice in the 1st semester to establish a broad foundation for direct practice work
- To develop a deeper knowledge and depth of skills needed for beginning professional practice in a designated Department of Study in the 2nd, 3rd, and 4th semesters.
B. Program Overview

The USC Suzanne Dworak-Peck School of Social Work is a top ranked social work graduate program (U.S. News and World Report) in the country. It has the largest full-time Master of Social Work (MSW) program in the country and it is ranked as a level one research school. We offer opportunities for students to select from a two-year full-time, three-year or four-year part-time options, and full-time or part-time advanced standing options. The regular standing MSW degree requires the completion of a minimum of 60 semester units, including 4 semesters of field internships. Field education in the part-time programs follows the same general design as the full-time program although part-time students might require flexibility in the days they are in placement. Students are required to maintain a schedule that includes a minimum of one eight-hour day during regular business hours (Monday-Friday, 8am-5pm) to be available for field practicum activities at the agency site.

Highlights of the Program:

- Two-year, three-year or four-year options, as well as advanced standing, enabling students to finish on their timetable
- A choice of regional academic centers: UPC, OCAC, or SDAC
- A choice of a Virtual Academic Program (VAC)
- A choice of 3 Departments of Study and/or department specific options (formerly sub-concentrations)
- Dual-degree programs.
- A variety of department specific electives
- Field internships assigned in the First Year and matching the student’s interests, educational goals and practice goals in the Second Year.

Quick Facts:

**Degree Programs**

- Master of Social Work (on-ground)
- Master of Social Work (VAC)
- Master of Science in Nursing (VAC)
- Doctor of Philosophy
- Doctor of Social Work
- MSW to PhD Direct

**Departments of Study**

- **Adult and Healthy Aging (AHA)**
- **Children, Youth and Families (CYF)**
- **Community, Organization and Business Innovation (COBI)**
  - Note that each Department of Study offers its own specific option of study (i.e. Military, School, etc.) that will require completion of specific elective courses

**Dual Degree Programs**

- Master of Social Work/Master of Business Administration
- Master of Social Work/Master of Science in Gerontology
- Master of Social Work/Master of Arts in Jewish Communal Service
- Master of Social Work/Juris Doctor
- Master of Social Work/Master of Planning
- Master of Social Work/Master of Public Administration
C. **Campus Locations**

<table>
<thead>
<tr>
<th>Campus</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>University Park Campus</td>
<td>Montgomery Ross Fisher Building&lt;br&gt;669 W. 34&lt;sup&gt;th&lt;/sup&gt; Street&lt;br&gt;Los Angeles, CA 90089-0411&lt;br&gt;213.740.2711</td>
<td></td>
<td></td>
</tr>
<tr>
<td>City Center</td>
<td>1150 South Olive Street&lt;br&gt;Los Angeles, CA 90015&lt;br&gt;213.743.2063</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Orange County Academic Center</td>
<td>2300 Michelson Drive&lt;br&gt;Irvine, CA 92612-1351&lt;br&gt;949.437.0043</td>
<td></td>
<td></td>
</tr>
<tr>
<td>San Diego Academic Center</td>
<td>16870 West Bernardo Drive&lt;br&gt;San Diego, CA 92127&lt;br&gt;858.675.0167</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Virtual Academic Center</td>
<td><a href="http://msw.usc.edu/about/technology/technology-overview/">http://msw.usc.edu/about/technology/technology-overview/</a>877.700.4MSW (4679)</td>
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D. **Administration / Field Faculty / Staff**

<table>
<thead>
<tr>
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<th>Person</th>
<th>Title</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
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NOTE: See below for the VAC Assistant Director Information
## UPC Support Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Department</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
<tr>
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</tr>
</tbody>
</table>

## All Campus Administrative Staff (UPC, OCAC, SDAC, & VAC)

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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<th>Phone</th>
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</thead>
<tbody>
<tr>
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</table>

## UPC Field Faculty

<table>
<thead>
<tr>
<th>Name</th>
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<th>Department</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
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<td>VAC Support Staff</td>
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Refer to the VAC Field Education Manual for the VAC Field Education Faculty Information

E. Field Agency Sites

The Field Practicum, also known as a student’s placement or internship, takes place in USC MOU or contract approved agencies located throughout the country which represent a wide range of social work services and practice. These agencies are approved sites based on the quality of the professional practice, commitment to addressing social problems and an interest to participate in the professional education of MSW students. The agency is responsible for providing the learning opportunities representative of social work practice within the student’s region and/or community. They must subscribe to the USC Suzanne Dworak-Peck School of Social Work educational objectives, and the CSWE EPAS, and the 9 Core Competencies. They must treat the students as learners while providing the resources necessary to meet their learning objectives. Unless officially approved by the USC Suzanne Dworak-Peck School of Social Work Field Faculty and Administration, students may not work at home during the placement hours. Hours worked at home without the express consent of Field Faculty and Field Education Administration will not be counted as meeting the number of hours required for a passing grade.
**Note:** Students cannot sign any “contracts” nor enter any agreements that refute or negate the provisions in the official agency/organization MOU or contract. Nor contradict the USC policies and procedures. These include important educational calendar events such as finals week or All School Day.

There are instances when an agency may not possess the resources to provide all the required learning experiences in one site. In such cases, a secondary placement site may be identified and used for the purpose of meeting the student’s learning objectives and accumulation of Field Internship hours. A large multi-disciplinary placement agency site may also decide to broaden the student’s experience by rotating to different departments to expand learning opportunities. In any of these options, the primary agency site carries the main responsibility for field instruction while the secondary site provides a Preceptor for supplemental supervision. All options must be expressly pre-approved by the USC Suzanne Dworak-Peck School of Social Work Field Faculty and Administration prior to the start of the field practicum or the hours will not be counted toward the number required for a passing grade.

The USC Suzanne Dworak-Peck School of Social Work welcomes agencies interested in partnering as field placement sites. To qualify as a field placement site, an agency must meet the following criteria:

- Provide a sufficient number and variety of assignments to develop student knowledge and practice skills
- Provide an opportunity to work with individuals, families, groups, communities, and/or organizations unless otherwise indicated by specific Department of Study Coordinator
- Provide ample time for weekly field instruction to permit both individual and group conferences with students
- Provide adequate office space, office supplies, telephone availability, and clerical support
- Provide opportunities for in-service training and access to agency consultants
- Have an interest in participating in the student’s research
- Have an interest in aligning the agency’s practice framework to theories taught in the classroom.

New agency sites must complete the New Agency Information Packet and a Memorandum of Agreement (Field Education Forms), approved by USC Legal Counsel. An agency representative must also meet with a USC Field Faculty to evaluate the appropriateness of the site and for approval. This process typically takes 3 to 6 months to complete.

**Note:** The Virtual Academic Center has specific application and approval procedures that must be followed. (MSW@USC)
F. Field Education Requirements

Course Work

<table>
<thead>
<tr>
<th>Field Education Courses (18 units total):</th>
<th>Semester 1 (3 Units)</th>
<th>Semester 2 (5 Units)</th>
<th>Semester 3 (5 Units)</th>
<th>Semester 4 (5 Units)</th>
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<tbody>
<tr>
<td>• Applied Learning in Field Education (589a) – 3 Units</td>
<td>• Applied Learning in Field Education (589b) – 3 Units</td>
<td>• Advanced Applied Learning in Field Education (699a) – 4 Units</td>
<td>• Advanced Applied Learning in Field Education (699b) – 4 Units</td>
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<tr>
<td>• Integrative Learning for Social Work Practice (588) – 2 Units</td>
<td>• Integrative Learning for Advanced Social Work Practice (698a) – 1 Unit</td>
<td>• Integrative Learning for Advanced Social Work Practice (698a) – 1 Unit</td>
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</table>

All MSW students must complete two semesters of Applied Learning in Field Education (Field Internship), 589a/b in the first year and two semesters of Advance Applied Learning in Field Education (Field Internship), 699a/b in the second year, as part of graduation requirements. All students enrolled in the second semester of Applied Learning in Field Education (589b) and Advance Applied Learning in Field Education (699a/b) must attend the corresponding Integrative Learning for Social Work Practice course as indicated in the above table. Field Education courses are assigned a Credit or No Credit grade.

Field Internship

Students must earn a minimum of 1,000 Field Practicum hours. All Field Practicum hours must be earned by interning at a specific agency location assigned through the formal placement process. The first year requires the completion of a minimum of 450 hours and the second year requires a minimum of 550. Note that PPSC students must earn 600 hours in either the first or second year of study. The Learning Agreements indicate the number of hours required for each semester in Field Education. All MSW candidates regardless of the type of program they are enrolled in must meet the minimum 1,000 Field Internship hours to earn their degree.

Advance Standing students complete only the second year requirements.

The first year and second year placements are typically in different agencies with an option to stay in the same agency with all the appropriate pre-approvals. The criteria and objectives vary from each Department of Study with a more generalist experience in the first semester to a more focused experience in the remaining semesters. Field placement days vary depending on the student classes. The student will coordinate with the agency regarding internship schedule. Field placement days are determined through a discussion between the agency and the student, with the requirement that there is at least one 8-hour day. First year and second year field placements require at least one 8-hour day during regular business hours. There is no exception to this policy. Evening and weekend hours are very limited if non-existent in most communities. MSW supervision must be available to the student during those hours.

Note: Students may not bank hours to end field internship early. Field Instructors and students must adhere to the start and end dates of field internship as indicated in the
Field Calendar regardless of any excess hours earned each semester. Some agencies also require students to continue during the winter and summer breaks. The agency, student, and the Field Liaison must have a discussion and pre-approve this schedule early in the academic year. Any changes in internship requirements must be noted in the Learning Agreement.

Field Placement is assigned to all first year internship students. First year internship students do not actively participate in the matching process. They are assigned a place of internship by Field Faculty within each Department of Study. Second year students on the other hand fully participate in the matching process by interviewing with agencies of interest specific to the Department of Study. Student’s refusal to participate in the field placement process and in Field Internship will delay satisfactory academic progress and may be the cause of a student’s inability to complete and graduate from the MSW program.

Students are responsible for pre-placement contact with their agencies. Any delays in making initial agency contact or beginning the Field Internship on time is also the student’s responsibility. Students are also responsible for transportation to and from their placement site up to 30 miles in one direction from their place of residence (see Appendix k for other transportation information on page 35).

**Evaluation/Grading**

The Applied Learning in Field Education is a 3 unit course in the first year and a 4 unit course in the second year. It is a Credit/No Credit class. The grading is based on meeting all the requirements: (1) completion of required hours for each semester, (2) timely completion of the learning agreement, (3) timely weekly completion of the required Reflective Learning Tools (10 per semester), and (4) achievement of the CSWE Social Work Competencies as evidenced in a satisfactory end of semester evaluation. The student may complete all the hours but fail to achieve the Competencies, in which case the grade is No Credit. Conversely, the student may show promise in the Competencies but fail to complete the required hours. All four requirements must be met to pass the course and to earn a Credit grade. **Note:** Any grade of “In-Progress” or “No Credit” requires a Student Performance Improvement Plan (SPIP) as determined by the Field Education Assistant Director.

A Learning Agreement is completed at the beginning of each internship year. Formal evaluations are also submitted at the end of each semester of internship. Field Instructors, students and preceptors, if applicable, must collaborate when completing all required documents. Field placements are monitored by Field Liaisons through periodic agency or virtual meetings, student-field instructor meetings, telephone calls, and other contacts. Successful completion of the Field Internship requires meeting all the expected hours, obtaining satisfactory formal evaluation by meeting expected growth in the CSWE Social Work Competencies and completing 10 Reflective Learning Tools turned in weekly each semester while enrolled in each semester of Field Internship.

**Field Instruction**

Field Instruction is taught by an individual who must possess an MSW and has at least two years of post MSW agency experience. He/she must be approved by the School of Social Work and certified to be a Field Instructor (see Section II.B). Field Instruction takes place between the student and the Field Instructor in designated agency settings which have been approved by the School of Social Work and the University. An External
Field Instructor (EFI) may be utilized if the agency does not employ an MSW but wants to host an MSW Intern. The same requirements apply to all EFI’s.

There is a specific sequence of assignments, activities, and learning goals for the 1st and 2nd year Field Practicum aligned with all other courses in the school. The USC Suzanne Dworak-Peck School of Social Work and the agency collaborate in assisting students to learn and increase their mastery of the CSWE Social Work Competencies set forth by the Council on Social Work Education (CSWE). The Field Instruction process is intentional, active, organized, sequential, and individualized. It is conducted within the framework of a particular social work agency. Over the course of two years of field placement, field instruction is expected to include but not be limited to the following:

- Direct practice work with individuals, families, and related groups
- Direct practice work focusing on groups, communities, organizations, and/or institutional change
- A diversity of modalities, populations, and treatment delivered in the micro, mezzo, and macro practice settings
- A range of theoretical and teaching methodologies and models.

Evidenced-Based Intervention Training

All first and second year MSW candidates are required to complete a minimum of two Evidenced-Based Intervention trainings. The first year students must complete Motivational Interviewing Training and Problem Solving Therapy while second year students must complete department specific trainings. Participation in the trainings counts as Applied Learning hours. A certificate of completion will be given to the student who completes the trainings. Students may use the certificates to add to their portfolio when seeking employment.

It is the student’s responsibility to communicate with and inform their Field Instructors about the assigned date of their respective training if the training date requires an excused day from placement. Should the Field Instructor object to the student’s absence, it is the student’s responsibility to schedule another training date that is acceptable to the Field Instructor as soon as possible. If the student misses the required training and do not go to Field Internship. The student must make-up the missed 8 hours of internship.

Second year students are offered workshops throughout the academic year and are highly encouraged to participate. Workshops and Brown Bags are offered to supplement and support field internship.

G. Field Education Roles

Field education is a collaborative effort to provide a real life social work learning experience to students placed in a designated agency. The collaboration consists of multiple professionals with distinct roles. The roles within field education are as follows:

- Senior Associate Dean and Director for Field Education:
  The Associate Dean, Clinical Professor, and Director of Field Education is a university administrator responsible for the innovation, development, and continuity of the programs and policies of Field Education. She has overarching authority over all Field Education activities and functions. She is the direct supervisor of all
Assistant Directors and full-time Faculty. She serves as the final arbiter for issues that cannot be resolved in the Assistant Director level.

- **Assistant Director For Field Education:**
  The Assistant Director of Field Education reports directly to the Associate Dean and Director of Field Education. He/she is responsible for the operational aspects of Field Education activities and the initial arbiter of any issues pertaining to Field Education. An Assistant Director is assigned to both on-ground and virtual programs.

- **Field Liaison:**
  This individual is a field faculty member who coordinates, monitors, evaluates, and documents the student’s field experience to ensure optimal learning and professional development. He/she also provides consultation, assistance and evaluation to the student/intern and Field Instructor.

- **Integrated Learning Instructor/Professor:**
  This individual is clinical field faculty or adjunct faculty who facilitates the Integrative Learning for Social Work Practice course for first and second year students. He/she is also the student’s Field Liaison.

- **MSW Student/Intern:**
  The designation of "intern" is often used to refer to the MSW student when placed in an agency and enrolled in the Field Practicum and completing courses to earn a Master in Social Work degree.

- **Field Instructor:**
  This individual is a professional social worker and an agency representative assigned to provide weekly supervision and instruction to MSW interns in a placement site. The Field Instructor may work collaboratively with a preceptor or daily task supervisor in an agency, but he/she has the primary and overall responsibility for the student’s learning, evaluation and linkage with the University.

- **External Field Instructor**
  This individual is contracted to supervise MSW Interns and perform all the tasks of a traditional Field Instructor.

- **Preceptor:**
  An individual affiliated with the agency who is responsible for a piece of the student’s learning. He/she is a supplementary instructional figure who may or may not be a social worker by training. However the preceptor must work closely with the Field Instructor of record.

**H. Field Placement Process**

**First Year**
Field Faculty assigns first year students to the placement site on an individual basis. The objective of the first year placement is to build a generalist social work skill set in the student’s chosen Department of Study. Assignment is based on a number of factors: the student’s learning goals, work and volunteer experience, educational background, and career aspirations. Other factors taken into account are available learning opportunities at each agency, geographic location, region or community, financial aid, and other...
special need or circumstance. The placement process takes place prior to or at the start of the first semester of the first year. Students are notified of their assignment to a first year placement via e-mail. Once notified, the student must contact the agency as soon as possible to arrange a pre-placement visit and to complete any agency specific Human Resources processing prior to the start of the internship. The start date for field internship varies by program (on-ground versus the VAC). Please refer to the Field Education Calendar of the respective academic centers to identify the start date.

**Note:** Students may experience a slow build-up of client caseload in the first semester. Please see Appendix for the First Year Curriculum Objective & Outline.

**Second Year**
The goal of the second year field placement is to build on the first year experience to help students develop advanced and more focused social work skills within their Department of Study. From semester two through the second year of study, the academic courses and the field experience are organized around the specific department's particular field of practice and/or methods. Students may actively participate in choosing their second year field placement. This process is initiated in the second semester of the first year. Students interview with three agencies or less chosen from a list of approved placement sites. The availability of agencies may be limited to one option in some programs due to geographical constraints, students’ availability or community resources. The interviews take place towards the end of the student’s first year.

Confirmation of the second year placement is based on mutual acceptance of both the agency and the student after the interview process. Students are then notified of their placement assignment via e-mail. Once the match is made, it is the student’s responsibility to contact the Field Instructor/Agency Coordinator as soon as possible to complete any agency specific Human Resources requirements prior to the start of the internship. The School is not responsible for any delays caused by the student not making contact with or beginning Field Internship at the confirmed field placement agency.

**Note:** There may be additional costs incurred by the student to meet the HR requirements of the agency for the first and/or second year. These may include special training, security and health clearances (See Appendix k). The students are responsible for any additional cost.

**Dual Degree**
The USC Suzanne Dworak-Peck School of Social Work conducts dual degree programs with several other schools within the University. Students in these programs must meet the basic requirements of both schools in order to earn both degrees. The first year field placement is administered primarily by the School of Social Work in collaboration with the dual degree school. The first year field placement follows the same process as described above. The administrative responsibility for the second year placement varies depending on the dual degree program. In most cases, the collaborating school assumes primary responsibility for the assignment and monitoring of the second year field placement. This is completed in consultation with the School of Social Work.
Mal-Practice Insurance
Each student pays a required malpractice insurance fee prior to placement in a field agency (included as part of the commitment deposit).

I. Field Calendar

To the fullest extent possible, students are expected to observe the agency attendance and time schedule policies. Applied Learning in Field Education (589a/b & 699a/b) is a class and students must adhere to the field calendar which identifies the beginning and ending dates of the internship as well as important Field Education activities and events.

The School of Social Work schedules specific events that require MANDATORY ATTENDANCE. Student attendance and participation is required at the following events:

- Community Immersion
- Department Orientation
- All School Day
- Evidence-Based Intervention Training
- Any other events mandated by the University President or the Dean of the School

Students may participate in the following optional activities and receive field hour credits with the permission of their Field Instructors:

- Sacramento: Legislative Days
- Social Work Job Fair

All University Holidays are sanctioned time off. If a University Holiday falls on one of the student’s regularly scheduled days at the agency, the student gets credit for the number of field hours he/she is scheduled to work that day. Students are required to make up any field hours missed due to agency holidays that fall on their scheduled placement day and are not University holidays. Students should consult with their Field Instructors/Preceptor to ensure their absence would not adversely affect the agency and/or clients.

Students are allowed eight hours each semester to take time off for religious holidays or illness which must be discussed in advance and arranged with the Field Instructor/Preceptor. This time counts in the Field Internship hours and the student does not have to make-up this time. Make-up hours for additional time missed must also be discussed with and approved by the Field Instructor/Preceptor.

Students should approach their work at the agency as they would a place of employment, discussing any changes in schedule or promptly informing the Field Instructor/Preceptor of illness or absence. One such discussion is the University policy which prohibits students from working during Study Week. This typically falls on the week after the last day of field placement each semester. Please note that client care and continuity of agency operations must be strongly considered.

Record keeping of required field hours including time spent in placement, optional activities noted above, and make-up hours is a joint responsibility of the student and the Field Instructor.
 Should a problem arise due to conflicting commitments, these issues should be addressed and communicated by the student and the Field Instructor/Preceptor with the student’s USC Field Liaison.

J. Transportation

MSW candidates are responsible for transportation to and from the field placement site (up to 30 miles in one direction).

Students should not transport client(s) in their personal vehicle or company vehicle unless the agency has given the student proper authorization to do so as part of the essential duty of the social work internship. The agency is responsible to provide authorization and orientation for interns to transport clients as well as sufficient information on prior to transporting clients at all times. The University is not responsible for managing any requirements for transportation or driving as part of the Social Work Field Internship and does not maintain insurance for interns driving as part of the essential duties of the social work internship.

II. STUDENT / MSW CANDIDATE: INFORMATION FOR STUDENT AND STUDENT ROLES & RESPONSIBILITIES IN FIELD EDUCATION

A. Introduction

The MSW student/candidate has a unique challenge of acquiring knowledge and skills in learning the principles of the Social Work profession and Code of Ethics in the classroom and in placement. Students are required to learn and simultaneously apply the knowledge in their field internship work. Field Education provides the student this opportunity and helps increase his/her competency as a future Social Work professional. This requires strong commitment, dedication, and active participation from the MSW student/candidate. The School of Social Work and the agency are both committed in guiding the student through this process.

B. Field Placement

Field Faculty assigns first year students in their field placement. Second year students engage in a selection process. The school is responsible in assisting students in matching them with the appropriate field internship. The matching is based on the student’s objectives, background, and circumstance. During each year, first and second year students must follow their prospective procedures (see Field Placement Process page 15).

First Year:
- Complete and submit the campus specific field placement form
- Once the school notifies the student of the assigned placement via e-mail, the student must contact the agency as soon as possible to schedule a pre-placement visit
- Complete all pre-placement requirements as specified by the agency
- Attend the Department Immersion in the 2nd semester
- Attend and complete the Evidenced Based Intervention trainings
Second Year:

- Follow each department specific placement process including selecting agencies, interviewing, and ranking the agencies. The agencies will engage in selecting and ranking the students who have interviewed as well.
- Follow specified timelines
- Once the school notifies you of your placement, complete all pre-placement requirements and processing*
- Attend specific second year Department meetings for students
- Attend and complete Evidenced-Based Practice training as needed

Note: Students may incur non-refundable costs for additional security clearance, specialized training, and/or other human resources processing specifically required by the agency. The School is not responsible for delays caused by a student’s lack of prompt attention to these tasks.

Field Education and Employment:

- Field placement at current place of employment (POE) is discouraged. The USC School of Social adheres to the guidelines and standards of the Council on Social Work Education (Accreditation Standard 2.2.11 page 13) regarding employment and MSW internship. A formal process and protocol is in place regarding this arrangement. Students must meet with a Field Faculty/Field Liaison for clarification and assistance. Field Faculty and the Assistant Directors will determine the merit of any inquiries and request.
- While enrolled in the MSW Program, students are prohibited from accepting employment at their placements for the duration of the internship. The Council on Social Work Education (Accreditation Standard 2.2.11 page 13) explicitly prohibits this in the CSWE accreditation standards.

C. Department Change Process

Students should be aware that any Department of Study change once the first semester begins may cause significant delays in completing the MSW program. There is a short window where students are allowed to make a Department change. Students must meet with the 589a Instructor to for final determination.

D. Student Tasks & Responsibilities:

MSW students are responsible for the following tasks to meet the course objectives for the Applied Learning in Field Education class:

- Contact and meet with the Field Instructor as soon as you are notified of your placement for a pre-placement meeting and/or Human Resources processing
- Participate in the agency orientation at the start of internship. If no orientation information is provided please inquire
- Learn the different roles, tasks, responsibilities and scope of practice of the agency
- Be open to feedback and support
- Meet with your Field Instructor for mandatory weekly supervision. Failure to comply with this requirement may result in no credit grade in this course
- Discuss field internship issues in the Foundation year seminar class for added feedback and support
- Maintain a diverse caseload
- Seek meaningful opportunities to learn professional, direct and /or macro practice skills related to AHA, CYF, or COBI Department
- Maintain regular contact with your Field Liaison throughout the internship and discuss any and all questions/issues as soon as they arise

**NOTE:** All forms referenced in the section below can be found on the USC SSW Field Education website: [Field Education Forms](#)

- Complete the **IPT Digital Learning Agreement** ([http://www.runipt.com](http://www.runipt.com)) with the Field Instructor in the first three weeks of the 1st semester:
  - Complete all sections except for Section VII. Make sure the Orientation Checklist section is completed
  - Review the internship schedule and student learning objectives with your Field Instructor
  - Please do not input any digital signatures on the form until all information is finalized
  - Follow the signature protocol after the learning agreement is finalized (the student must sign first, then the Field Instructor, and finally the Field Liaison
- Come prepared and actively participate in field supervision
  - A minimum of 1-hour individual/group weekly supervision
  - Depending on the student's needs, weekly supervision could include some group supervision as long as the student has individual supervision at least twice monthly
  - Group supervision may be facilitated by a non-social work professionals
- Turn in a completed **Reflective Learning Tool** (RLT) weekly (a minimum of 10 per semester). The student is responsible for timely weekly submission to the Field instructor (FI) and making sure the **Reflective Learning Tool Log** is signed by the student and the Field Instructor.
- There are several RLT forms students may have to complete:
  - The student must use Department (AHA, COBI, & CYF) approved **Reflective Learning Tool** (RLT) form(s).
  - There may also be instances where an agency may require the use of their own RLT form(s).

It is important for students to consult with the 589a, 589b, 699a, & 699b Instructors for the correct RLT form.
- Continuously review and evaluate your performance
- Communicate, consult, and problem solve with the Field Instructor, Field Liaison, and/or Preceptor for support, concerns/issues, and as needed
- Participate in Field Liaison contact/meeting
  - Contacts/meetings may vary: in person visit, virtual, e-mail or phone
  - The first meeting must be in person in the first semester
  - The second meeting may vary in format as mentioned above and must take place within the second semester
  - More meetings may be scheduled as needed or requested by student, Field Instructor, or Field Liaison
- Complete the **IPT Mid-year and the Final Evaluation Form** with the Field Instructor at the end of each semester of 589a/b and 699a/b courses:
  - Evaluate the your progress in learning the skills in the [CSWE Social Work Competencies](#)
Verify that the student has met the required placement hours for each semester
Complete the required placement hours for each semester (Total minimum requirement of 1000 hours for 1st and 2nd year of internship). PPSC students must earn 1050 hours and Advance Standing (AS) students must complete 550 hours (600 for PPSC AS students).
Meet the school and the agency objectives and requirements
Earn the appropriate evaluation levels
Complete and submit a minimum of 10 Reflective Learning Tool for each semester
Turn in a signed Reflective Learning Tool Log each semester
Please do not input any digital signatures on the form until all information is finalized
Discuss the evaluation with the Field Instructor and enter the digital signature on or before the identified deadline
Follow the signature protocol after the semester evaluation is finalized (the student must sign first, then the Field Instructor, and finally the Field Liaison

- All paperwork must be completed and turned in before a grade is given for each semester
- Consult with the Field Liaison if you are a dual degree student

**Note:** Students cannot sign any “contracts” nor enter any agreements that refute or negate the provisions in the official agency/organization MOU or contract. Nor contradict the USC policies and procedures. These include important educational calendar events such as finals week or All School Day.

**E. Supervision**

MSW candidates are expected to integrate the knowledge and skills learned in the classroom with their field practicum experience. The student gradually develops his/her identity as a Social Worker and learns the core competencies, values, and ethics of the profession. This is an individualized process and develops over a period of time. This growth is significantly facilitated by the Field Instructor through the process of supervision. The following are some guidelines to help students take full advantage of the field practicum experience and supervision:

- Follow the school guidelines for placement
- Be on time for placement, field instruction, and field seminars
- Behave and dress in a professional manner
- Abide by the [NASW Code of Ethics](#). Please note that any violation of these standards may lead to dismissal from the MSW program
- Learn and work to achieve the [CSWE’s Core Competencies](#) (grades are based on achieving these competencies)
- Maintain agency standards and practice guidelines
- Come prepared to supervision and complete all assignments on time
- Be open to constructive feedback and make the effort to try or implement the feedback
- Be pro-active in your role as a learner, articulate learning needs, and seek to meet them
- Complete and submit Reflective Learning Tool assignments on time to your field instructor (1 RLT per week for a total of 10 RLT’s per semester)
• Share concerns/issues/questions promptly with your Field Instructor and/or Field Liaison
• Be self-aware; take time to reflect upon and process feelings, thoughts, actions, and reactions

Note: Students should approach their work at the agency as they would a place of employment, discussing any changes and issues promptly and inform the Field Instructor and/or Preceptor of illness or absence.

F. Safety and Risk Management

It is the student’s responsibility to be familiar and comply with all the policies and procedures of the University of Southern California as contained in Scampus. In addition, it is also the student’s responsibility to learn and adhere to the field placement agency/organization policies and procedures.

G. Challenges and Support

The student/candidate is expected to be an active learner in Field Education and accept the guidance, support, and the evaluation of the Field Instructor. When there is a mismatch between the student’s needs and the available learning opportunities and supports, challenges and issues might occur. Students are encouraged to follow these procedures to resolve any concern for immediate resolution to avoid delays in Field Practicum:

• Articulate the problem. Discuss and resolve issues directly with the Field Instructor if appropriate
• Involve and communicate the issue with the Field Liaison as early as possible in the process
• If the issue persists, request the involvement of the Field Liaison for mediation/resolution

The student/MSW candidate must always be cognizant that Field Education/Internship is a class (SOWK 589a/b). Students must meet the standards for satisfactory academic progress and performance in order to pass or move forward in the program. Students who abandon class (SOWK 589a/b & 599a/b) or fail to report regularly to a field placement site do so at the risk of a grade of “No Credit” thus placing themselves in academic jeopardy, possible loss of federal financial aid, and/or risk of dismissal from the MSW program. Note: It is the philosophy of the school to exert all efforts to resolve issues and try to prevent a re-placement. It is disruptive to the student’s academic programming and to the agency.

The School of Social Work adheres to all University policies and procedures in regard to registration, withdrawal, attendance, grading, grades of in-progress or incomplete, grade appeal, leave of absence, academic probation, FERPA (Family Educational Rights and Privacy Act), ADA (Accommodations for Students with Disabilities) and will follow the protocols when supporting students.

The student/MSW candidate must involve the Field Liaison immediately regarding any problems related to Field Education. This is especially true in cases of ADA accommodations. Please review the “Current Student Website” and the Scampus, USC
NOTE: American Disabilities Act (ADA) accommodations are provided when an official letter of accommodation from the USC Disability and Services Program office is presented by the student to each course instructor of record. Accommodations are as assessed, identified, and specified by the USC Disability and Services Program office. Accommodations are not retroactive and are valid the day the student submits the letter to each Faculty.

H. Professional Expectations

All students are expected to adhere to and follow all ethical, legal, and policy standards and mandates of the Social Work profession and the University. Any form of violation to the Social Work profession guidelines may lead to a dismissal from the USC Suzanne Dworak-Peck School of Social Work program. It is the student’s responsibility to review and learn the University’s SCampus, Disruptive and Threatening Student Behavior Guidelines, “Violence-Free Campus” policy and USC Student Conduct Code and Policies.

I. Threat Policy

The School of Social Work adheres to the University’s SCampus, Disruptive and Threatening Student Behavior Guidelines, “Violence-Free Campus” policy and USC Suzanne Dworak-Peck Student Conduct Code and Policies to ensure the safety of students, faculty, staff, and guests. It is the student’s responsibility to review and learn the University’s Disruptive and Threatening Student Behavior Guidelines, “Violence-Free Campus” policy and USC Student Conduct Code and Policies.

J. Social Media Use

The information shared on social media does not represent and cannot substitute for the information or guidance provided by faculty, staff or official program documents and communications, regarding Field Education. Official documents, policies, protocols and communication may be accessed from the SCampus, USC Student Conduct Code and Policies, USC Policies, USC Suzanne Dworak-Peck School of Social Work Policies and Procedures, the Field Education Manual, USC Disruptive and Threatening Student Behavior Guidelines, “Violence-Free Campus”, course syllabi and written & verbal communications from Field Education Faculty and Administration. Any Field Education related issues, disputes, complaints or requests should be redirected to the student’s Field Education Liaison or to the Assistant Directors of Field Education.

Students should use extreme caution when participating in social media forums. Be mindful of any references to the field agency and client related information or interactions. Students are expected to adhere to all legal and ethical responsibilities of the Social Work profession. Keep in mind the public nature of any social media forums despite all security and privacy settings.

While enrolled in the MSW program at USC, students are expected to adhere to the provisions of SCampus, USC Suzanne Dworak-Peck School of Social Work Policies and Procedures, USC Student Conduct Code and Policies, USC Disruptive and Threatening
Student Behavior Guidelines, “Violence-Free Campus, NASW Code of Ethics” and the guiding principle of “Do No Harm” in relation to the well-being of fellow students, agency personnel, clients and the communities in which they work and serve in internships. As in any situation, the placement agency has the right to dismiss a student for unprofessional and unethical behaviors which will prompt an academic warning in the form of a Student Performance Improvement Plan (SPIP).

III. FIELD INSTRUCTOR INFORMATION

A. Introduction

Field Instructors play a crucial role in the USC Suzanne Dworak-Peck School of Social Work Field Education experience. They provide the students the opportunity to merge previous life and work knowledge with the development of new professional competence. Field Instructors must follow the objectives that are specific to the first and second year curricula. The overarching objective of Field Instructors throughout both years and across all departments is to prepare students to enter the Social Work profession. Field Instructors are engaged in 3 basic Field Education components. First, they must orient the students to the professional system of the agency, including but not limited to the purpose of the agency, the community it serves, its policies and procedures (particularly risk management/ safety), and expectations for professional dress and comportment. The orientation and the field internship should be geared towards introducing and the familiarizing the student to the CSWE Social Work Competencies.

The second crucial component is the development of the teacher-learner relationship between the student and the Field Instructor. This starts at the first contact wherein the Field Instructor clarifies and establishes roles, expectations, and the framework for the relationship.

The last and third component is the development of broad and rich case assignments and field experiences. The student is expected to engage in a wide variety of Social Work activities from the beginning to the end of field placement. Field Instructors are responsible in providing direct practice experiences consisting of but not limited to the following:

- Multi-level practice work: individual, group, and systemic interventions
- Multiple treatment modalities
- Assessment, diagnosis, treatment planning, and intervention
- Multi-cultural population
- Advocacy, resource referral, community needs assessment, evaluation, and documentation
- Termination
- Macro skill development such as advocacy, evaluation, fundraising and development, grant writing, program development, and others as indicated in the specific concentration.

Field Internship is a time-bound experience, and the field instructor carries the responsibility for planning, implementing, monitoring, and evaluating the student’s educational experience based on the student’s progress in meeting the CSWE Social Work Competencies.
B. Field Instructor Qualifications

MSW Interns are supervised by Field Instructors designated by the agency and the School of Social Work. These Field Instructors are committed to teaching and upholding the values and ethics which have been developed over the long history of the Social Work profession. The Field Instructor must be identified and complete the application process at the same time an agency site is approved. New or replacement Field Instructors may complete the application process at any time. Field Instructors must have the following to qualify:

- An MSW degree from an accredited school of social work
- At least two years of post-master’s social work experience
- A completion certificate of a new field instruction class from USC or any Southern California School of Social Work consortium partners accredited by the Council on Social Work Education (CSWE) since 2008 or
- Plan to attend a 12-15 hour long training for new field instructors at USC or one of the CSWE accredited consortium partners. USC offers an on-ground and a hybrid (combination of on-ground & on-line) course while the VAC offers an on-line course only.

In addition, Field Instructors must meet the criteria required to teach and support MSW interns in field placement. They must also be committed to meet all documentation, supervision, and evaluation requirements of the program, particularly the ability to assess student progress based on the most current CSWE Social Work Competencies identified by the Council on Social Work Education in the Educational Policy and Accreditation Standards (EPAS).

C. Field Instructor Tasks & Responsibilities

Field Instructors are responsible for the following tasks to meet the Applied Learning in Field Education course objectives:

- Meet student(s) prior to the start of the internship for a pre-placement meeting
- Facilitate and assist with any Human Resources process and/or requirements
- Provide an agency orientation at the start of internship
- Clearly define the student’s role, tasks, responsibilities and scope of practice
- Provide training, consistent communication with and support to students
- Assign and maintain a diverse caseload/workload
- Provide meaningful opportunities to learn professional, direct, and/or macro practice skills related to the student’s department, year of study and/or option.

Field Internship is a time-bound experience, and the field instructor carries the responsibility for planning, implementing, monitoring, and evaluating the student’s educational experience based on the student’s progress in meeting the CSWE Social Work Competencies.

NOTE: All forms referenced in the section below can be located on the Field Education website.

- Complete the IPT Digital Learning Agreement (http://www.runipt.com) with the student in the beginning of the 1st semester. Please make sure to follow this sequence of steps to avoid being locked out.
  - Complete the Field Instructor teaching plan
- Review the student learning objectives
- Please do not input any digital signatures on the form until all information is finalized
- Follow the signature protocol after the learning agreement is finalized (the student must sign first, then the Field Instructor, and finally the Field Liaison)
- Identify and assign a preceptor as needed (include preceptor feedback in the learning agreement/evaluation)
- Provide Field Instruction
  - A minimum of 1-hour individual/group weekly supervision.
  - Depending on the student's needs, weekly supervision may include some group supervision as long as the student has individual supervision at least twice monthly
  - Group supervision may be facilitated by non-social work professionals
- Review and discuss the Reflective Learning Tool weekly (a minimum of 10 per semester). The Field Instructor (FI) must sign the Reflective Learning Tool Log weekly each semester. Alert the Field Liaison if the student has missed submitting at least 2 RLT's.
- There are several RLT forms students may have to complete:
  - The student must use Department (AHA, COBI, & CYF) approved Reflective Learning Tool (RLT) form(s).
  - If the agency requires the use of an agency RLT form(s), the agency Field Instructor and student(s) to consult with the 589a, 589b, 699a, & 699b Instructor/Field Liaison for approval prior to use.
- Continuously monitor and evaluate the student’s performance
- Communicate, consult, and problem solve with the Field Liaison for support, challenges, and as needed
- Maintain regular contact with the Field Liaison throughout the internship to discuss any and all questions/issues as soon as they arise
- Participate in Field Liaison contacts/meetings
  - Contacts/meetings may vary: in person, virtual, e-mail or phone
  - The first meeting must be in person in the first semester
  - The second semester may vary in format as mentioned above and must take place within the second semester
  - More meetings may be scheduled as needed or requested by student, Field Instructor, or Field Liaison
- Provide opportunity for mezzo and macro practice work for first year students
- Complete the IPT Mid-year and the Final Evaluation Form with the student at the end of each semester of the 589a/b and 699a/b courses: Make sure to follow this sequence of steps to avoid being locked out.
  - Evaluate the student's skills in the CSWE Social Work Competencies, including feedback from the Preceptor, if applicable
  - Verify that the student has met the required placement hours for each semester
  - Verify that the student has met the school and the agency objectives and requirements
  - Verify that the student has submitted the ten required Reflective Learning Tools
  - Please do not input any digital signatures on the form until all information is finalized
Discus the evaluation ratings with the student and enter the digital signature on or before the identified deadline.

Follow the signature protocol after the semester evaluation is finalized (the student must sign first, then the Field Instructor, and finally the Field Liaison).

- Complete any additionally required second year evaluation. Please consult with the Field Liaison for the appropriate form(s).
- Provide a grade recommendation on the evaluation form:
  - Recommend a grade of Credit, No Credit, or In-Progress in the IPT Form.
  - Please note that an In-Progress grade will negatively affect the student's progress and/or cause a delay in graduation. Please notify a Field Liaison as soon as possible if the student appears to be at-risk of failing to complete any of the requirements for Field Internship (see Evaluation/Grading on page 12).
  - A No Credit recommendation should always be made in consultation with the Field Liaison (as early as possible in the semester), documented, and accompanied by a written learning improvement plan/letter (copies will be retained by the student, Field Instructor, Field Liaison, and Office of Student Affairs).
  - The Field Liaison will approve and assign the final grade.

- Facilitate the scheduled and/or unscheduled termination from the agency.
- Consult with the Field Liaison regarding the supervision of dual degree students.

**NOTE:** Please alert the Field Liaison ASAP if there are any difficulties or challenges faced by the student. Issues that mandate Field Liaison notification include but are not limited to the following:

- Delays in the submission of the Reflective Learning Tools.
- Issues or difficulty in progressing in the CSWE Social Work Competencies.
- Any violation of the NASW Code of Ethics.
- Excessive absences or non-approved schedule changes.
- Non-compliance with agency policies and procedures.
- Documentation issues and delays.

USC School of Social Work is committed to providing all possible help and support to students and early intervention is essential (Please see Section E below for further details).

**D. Field Instruction**

Field instruction takes many forms and methodologies. It ranges from the didactic method to experiential. It also varies in structure and technique. It is influenced by multiple factors such as the agency’s focus, resources available, and the skills, interest, and the personality of both the instructor and the student. Although field instruction is a highly individualized process, the required components mentioned in the previous section are non-negotiable.

The following are some general Field Instructor guidelines for teaching and supervising students and are meant to help establish a supportive learning and working environment:

- Adhere to regularly scheduled field instruction conferences with your student.
• Create a supportive environment and a positive teaching relationship taking into account your teaching style and the student’s learning style.
• Be aware that you are the role model for client and peer relationships and interactions.
• Acknowledge authority-dependency conflicts and use as teaching opportunities.
• Establish your role as both supervisor and teacher early in the relationship.
• Make assignments meaningful and utilize the Reflective Learning Tools early in the relationship.
• Focus on the process and not just the content.
• Balance performance monitoring with positive supportive feedback and genuine praise. Feedback needs to be relevant, clear, balanced, and timely. Encourage the student to reciprocate.
• Use case and project analysis in helping students examine their work, meet their learning objectives, process their reactions, and foster self-awareness.
• Assist the student to identify feelings, attitudes, biases, and reactions that affect their work.
• Discuss with the Field Liaison if personal therapy seems indicated.
• Introduce the use of audio taped, video recordings, and/or role-playing as a way to enrich the student’s learning.
• Guide students in navigating the Developmental Stages of Internship based on the work of Sweitzer & King, 2004 (see Appendix Q).

E. Challenges and Support

Field Education is inherently filled with positive and negative experiences and challenges. It is the job of the Field Instructor to create a stable learning environment in order to address these experiences and challenges as learning opportunities and to facilitate the student's educational progress. It is the responsibility of the Field Liaison as the university representative to provide support and guidance in order for the Field Instructor and the student to succeed in this endeavor. As part of the process, Field Instructors are asked to balance opposing and/or complimentary forces such as the following in order to foster learning:
• Challenge vs. Support
• Autonomy vs. Dependence
• Learning Objectives vs. Agency Objectives
• Authority vs. Mutuality
• Education vs. Training

In most instances, the balancing act is enough to prevent any major problems in the field experience. Sometimes it is not sufficient and challenges in the learning process may occur. Some examples are:
• Persistent unprofessional and/or unethical conduct including disruptive behavior
• Conflicts in teaching and learning styles
• Not meeting agency and field requirements (charting, documentation, inconsistent or insufficient hours, etc.)
• Insufficient skill or inability to meet learning objectives

When this arises, Field Instructors are required to provide an early warning to students of the areas that need improvement, based on the CSWE Social Work Competencies:
• Identify and attempt to discuss and resolve the issue(s) directly with the student.
- Document the issue and efforts to resolve it
- Notify / consult / contact the assigned Field Liaison of the issue as soon as possible. If you are not certain of the name of the Field Liaison, you may email sswfield@usc.edu (UPC), alferos@usc.edu (VAC), mliving@usc.edu (SDAC) or hollisber@usc.edu (OCAC) to identify the student's Field Liaison
- Invite the Field Liaison to mediate if unable to resolve it
- If it persists, collaborate with the Field Liaison in formulating a formal Student Performance Improvement Plan (SPIP) to identify the issue(s) and step(s) to redress the situation
- If the issue persists, the Field Liaison may remove/re-place the student. If replacement is indicated, you will be asked to complete an evaluation of the student's progress based on the CSWE Social Work Competencies as of the date of the student's departure from the agency

It is the philosophy of the school to make all efforts to prevent a re-placement. It is disruptive to the agency and to the learning process of the student.

F. Safety and Risk Management

The school recognizes that students cannot be insulated from the risks in providing services to people, institutions, and communities in crisis. Students frequently lack the experience and skills to assess risk and take appropriate precautions. Basic safety measures are thoroughly discussed in the seminar class to help prevent any problems but it is still not enough. Field Instructors are expected to orient students in basic and agency related policies and procedures that can maximize their personal safety. Field Instructors must also review safety and risk management policies and procedures. Completion of this orientation must be indicated in the Orientation Checklist portion of the Learning Agreement in the first semester of Field Internship. It should include but not be limited to the following:
- Building/office security policy
- Fire, earthquake, and other emergency procedures
- Transportation policies and insurance requirements
- Sexual harassment/discrimination procedure
- Home/school/community visit safety policy and procedure
- Crisis intervention
- Emergency and support contacts
- Federal, state, local, and agency/organization specific safety and risk management policies and procedures (i.e. weapon related policies and others)

Periodic review of these safety measures is strongly recommended. Field Instructors are also required to contact the University Field Liaison to inform of any safety or human resources incidents or concerns.

G. Strike Policy

The Field Education’s policy regarding agency strikes/work actions is based on the principles of educational integrity. It focuses on how educational expectations, goals and objectives can be met and maintained. The primary consideration is the student’s educational experience rather than the merits of any given strike or work action. It is the Department's belief that a strike bound agency is not able to provide a climate conducive to a sound educational experience. Field Education will make the assessment and decide on a course of action depending on the situation. USC Suzanne Dworak-Peck
School of Social Work encourages the Field Liaison and Field Instructor to organize opportunities for students to learn from all parties and engage in discussions regarding the issue at hand. Please see Appendix h for possible course of action.

IV. FAILURE TO MAKE SATISFACTORY PROGRESS IN FIELD EDUCATION – ACADEMIC WARNINGS

All USC students are entitled to fair warning and non-arbitrary dismissal procedures. The University of Southern California Catalogue describes these procedures in the section “Academic Warning and Dismissal” of Graduate Students. This section of the Field Manual provides specific policies and procedures for Academic Warning and Dismissal of Graduate Students as they relate to the Field Practicum.

A. The First Academic Warning – Student Performance Improvement Plan – Field Education Student Review Meeting With the Field Instructor, Faculty Field Liaison, and Advisor

Students who fail to make satisfactory progress in the Applied Learning in Field Education courses will be so informed by the Field Instructor, Faculty Field Liaison, and Advisor. Satisfactory progress is measured by the student’s timely completion of the required number of hours and assignments in placement each semester (450 hours in 589a/b and 550-600 hours 689a/b), as well as developing and building proficiency in the CSWE Social Work Competencies.

A Student Performance Improvement Plan (SPIP) is considered as the first written academic warning and is required as early as possible if a student shows signs of:

- Failure to complete the required number of hours in placement and/or
- Failure to submit Reflective Learning Tools in a timely fashion and/or
- Failure to develop proficiency in any of the CSWE Social Work Competencies and/or
- Failure to adhere to the NASW Code of Ethics

The Field Liaison will contact the student and will schedule a Field Education Review Meeting with the student, Field Instructor, and Advisor. During the meeting, the Student Performance Improvement Plan will be developed by the Field Liaison and the student. The intent is to identify the specific areas in which the student must improve to successfully complete the program. The document should include the following information:

- Explanation of expectations of satisfactory academic progress
- Explanation of ways in which student has not made satisfactory progress, such as:
  - Failure to complete number of required Field hours within the semester
  - Excessive absences from the placement agency
  - Failure to meet with Field Instructor and/or Preceptor on a weekly basis
  - Failure to comply with agency policy and procedure
  - Failure to respond to requests made by Field Liaison, Advisor, and Regional Director
  - Failure to present oneself in a professional manner when interacting with clients, peers, faculty and agency personnel
Failure to complete the weekly Reflective Learning Tools

Excessive self-disclosure of personal information which has a deleterious effect on clients

Abandonment of Field Placement.

Students are not allowed to make any changes in their Field Internship placement without the approval of a USC Field Faculty. Students may not render a “resignation” or abandon their placement

Refusal to work with any Field Education Administration and Faculty including Field Liaisons and External Field Instructors. Consequences of failing to respond to any communication attempts (phone, e-mail, and/or letter) includes the risk of dismissal from the program.

Refusal to work with the assigned Field Instructor

Specific actions, behaviors or events that would constitute satisfactory academic progress, such as:

Submit a completion plan with a specific timetable

Submit all missing RLTs by a specific date and submit all future RLTs on a weekly basis as required

Desist from self-disclosure during individual and/or group therapy

Specific dates or a specific length of time within which these actions, behaviors or events must take place

Consequences of failing to meet deadlines, including risk of dismissal from the program

Space for the student to sign and date the letter as an indication of receipt and understanding

Note: All SPIP’s must be approved by the Assistant Director prior to signing and becoming final.

B. The Second Academic Warning – Failure To Improve – Field Education

Student Review Meeting With the Assistant Director of Field Education and Field Faculty Representatives

If the student does not meet the deadlines and expectations set forth in the Student Performance Improvement Plan, then she/he will be so notified in writing with a Letter of Academic Warning from the Office of the Senior Associate Dean of Field Education. The letter is the second level of written warning that the student is at serious risk of dismissal from the MSW program.

A Student Academic Review meeting will be convened by the Assistant Director and representatives from Field Education faculty to review student progress or lack of progress to date. If the student continues to fail to meet the requirements, the above team will discuss available options including dismissal from the MSW program.

C. Dismissal and Appeal Procedure

A student who continues to fail the Field Education courses, fail to meet the Core Competencies, and/or who engages in unethical behavior will be dismissed from the MSW program. The student will receive a formal letter of dismissal from the Office of the Senior Associate Dean of Field Education. Students who wish to appeal the dismissal will need to contact the Office of Student Affairs by a specific date indicated in the formal
letter. The student appeals process is outlined in the USC Suzanne Dworak-Peck School of Social Work Policies & Procedure:

“…In compliance with the academic policies outlined in SCampus under University Governance and Academic Policies, the School of Social Work has two levels of appeal for disputed evaluation after the instructor: 1) Dean and 2) Office of the Provost. In the School of Social Work, appeals to the dean will be handled by the MSW Chair…Students wishing to appeal to the MSW Chair must submit to the director of student services a detailed narrative explaining the reason(s) for the appeal. The student should also outline the outcome/resolution that he or she is seeking…”

Please note that the results of the MSW Chair’s decision will be binding.

Note: Students are responsible to review, understand and comply with the policies and procedures contained in the SCampus.

D. Students Terminated/Dismissed from the Placement Agency or Organization

Placement agencies have the right to terminate/dismiss students at any time due to behaviors which the Field Instructor, agency director and/or administrator deem inappropriate or unethical. These are infrequent but problematic occurrences which represent a serious setback to and disruption of the student’s academic progress and the student’s ability to successfully complete the MSW program. Once terminated/dismissed, the student loses all hours accumulated for that semester. A Student Performance Improvement Plan letter will be issued and review meeting will be convened.

Based on the deliberations of the Field Liaison, Advisor, and Field Education administrators, the student may be allowed a second placement. However, no hours from the previous placement will be “rolled over” into the second placement or credited to the student.

Should the student be asked to leave the second placement, no further placements will be assigned. The student will receive a written notice of a “No Credit” grade for the Applied Learning in Field Education class and the student will be considered for dismissal from the MSW Program.

Meeting the requirements for overall grade point average is not sufficient to successfully complete the requirements of the MSW program. If a student maintains a high grade point average but fails to adhere to the NASW Code of Ethics and to achieve proficiency in the CSWE Social Work Core Competencies, then the student by definition is at high risk for dismissal.

Students who interview at and are denied placement at three agencies because of inappropriate behaviors will be asked to attend a Student Review Meeting. Refusal by three agencies to accept the student for an internship is a strong indication that there is a lack of “goodness of fit” with the social work profession. The student may be dismissed from the MSW program and counseled to explore other professional education options.
E. Grounds for Dismissal from the MSW Program (based on the NASW Code of Ethics and the State Behavioral Health Licensure Standards)

The Social Work profession is solidly grounded in the NASW Code of Ethics which defines the professional standard of behavior that practitioners and graduate students must maintain in their work with and behavior toward clients and peers. State behavioral health and professions laws further define behaviors considered so egregious that licensure of a practitioner is denied or revoked.

Consequently, immediate dismissal from the MSW Program is based upon these two professional benchmarks: Ethical principles as elucidated in the NASW Code of Ethics and state behavioral health licensure standards. Grounds for immediate dismissal from the MSW program therefore include but are not limited to the following:

- Sexual and/or other inappropriate relationship with clients including interactions within the agency and outside the agency involving exchange of money, co-habitation, or harassment
- Fraudulent documentation of patient contact, particularly false documentation which may trigger government or private insurance payments and reimbursement for services that were not provided
- Behavior which demonstrates callous disregard of the health, safety or wellbeing of clients, peers or agency staff
- Actions which breach patient/client confidentiality including unauthorized access to patient records or misuse and unethical reporting of confidential information to others, thereby violating patient/client rights to privacy
- Falsification of student field hours or any misrepresentation of student participation in the Field Practicum or required Field Practicum activities or assignments
- Student behaviors which cause agency disruptions and create a hostile work environment
- Class abandonment – leaving the field placement without notification to or approval from all of the following individuals: the Field Instructor, the Agency Director, the USC Field Liaison and the Assistant Director of Field Education. In the Field Practicum, class abandonment is made more egregious and deemed unethical because agency clients, who are fragile and are seeking help, are abandoned by the student’s abrupt departure

Note: It is the responsibility of the student to read and understand the criteria by which academic progress is defined in the course syllabi, the information provided by the Office of Student Affairs, and the information provided in the Field Education Manual.
APPENDIX

a. Field Education Website:
   http://sowkweb.usc.edu/master-of-social-work/msw-degree/field-education

b. Field Education Forms: Calendar, MOU, New Agency Information Packet, Reflective Learning Tool, Learning Agreement/Evaluation, etc.
   http://sowkweb.usc.edu/master-of-social-work/msw-degree/field-education/form

c. Curriculum Snapshot:
   - Adult and Healthy Aging
   - Children, Youth and Families
   - Community, Organization and Business Innovation

d. Current Student Website: Class Schedule, OASIS, Student Handbook, etc.
   https://sowkweb.usc.edu/student-resources/current-students

e. Developmental Stages of Internship based on the work of Sweitzer & King (2004)
   1. Anticipation
      - Characterized by having mixed feelings of excitement, fear, doubts, and anxiety.
      - Tasks: provide orientation, clear expectation, and help the student adjust
   2. Disillusionment and Confrontation
      - Characterized by the conflict between the student’s unrealistic expectation vs. the reality of the work
      - Task: be available, guide and support in reaching a compromise between expectation and reality
   3. Competence
      - Characterized by the increase in sense of confidence, proficiency, and a better understanding of the link between theory and practice
      - Tasks: encourage more sophisticated discussion of value dilemmas, support independence and initiatives, and promote self-care
   4. Culmination
      - Characterized by re-appearance of self-doubt, sadness, relief, withdrawal, and/or detachment
      - Tasks: Model termination, encourage to start early, encourage students to open up and be vulnerable in supervision to process termination appropriately

f. First Year Objectives and Outline:
   1. Socialize to the role of social work in the agency setting, including the professional role with clients, agency staff and other professionals;
   2. Demonstrate professional competence and identity, including understanding, accepting and applying professional ethics, values, dress, and behavior;
   3. Demonstrate an active and self-evaluative learning role;
   4. Develop and sustain relationships and communication with clients;
   5. Obtain, organize and communicate accurate information;
   6. Begin to apply theory to practice and to engage in orderly thinking, utilizing at least one theoretical framework;
   7. Demonstrate assessment skills understanding and conducting a bio-psycho-social history;
8. Demonstrate treatment planning skills based on information, assessment, and resources;
9. Demonstrate a variety of interventions utilizing basic interviewing skills (such as clarifying, interpreting, problem solving, resource linkage, advocacy, etc.);
10. Perform accurate and concise case presentations from a theoretical perspective;
11. Demonstrate and understand professional use of self;
12. Demonstrate knowledge of field placement agency and utilization of community resources;
13. Begin to develop leadership skills in identifying problems/issues and suggest appropriate strategies for change in both practice and policy arenas.


h. **Strike Policy Course of Action:**

If an agency is in a bona fide strike situation prior to the beginning of the field work placement period, no students will be placed for field work in that agency for that academic year. If the agency reaches resolution of the strike situation at some point during the academic year, the agency may be used for a mid-year placement depending on re-assessment of the agency and its ability to meet the learning and educational expectations of the department. This assessment will be completed by one of the field faculty.

If a strike or work action situation occurs in an agency where students are in placement during the course of the academic year. These options may be considered:

1. The student may request not to remain in the placement agency during the period of the strike or work action. The student will be supported in this decision by the department, and will not suffer any academic consequences. The field hours missed during the strike period will need to be made up by the student during the regular semester, break periods, and/or in an extended placement through May/June of the academic year. A plan for missed hours make up will be developed by the student’s field faculty liaison in consultation with the Senior Associate Dean for Field Education, the student and the field instructor.

2. The student may request to remain in the placement setting during the period of strike or work action. This option will be available only when the Department can be sure that the educational integrity of the field work placement can be maintained. This means that the supervisory requirements, caseload requirements and other expectations of field work can be consistently met by the agency during the strike or work action period and that there is no danger to the student. Students wishing to remain in the agency must discuss this plan with the Field Faculty Liaison who will verify the agency’s ability to provide appropriate supervision and educational experiences. The student will be supported in this decision, and will not suffer any academic consequences.

If a strike or work action continues beyond a three week period, a reassessment of the ability of the agency to provide the appropriate supervision and educational
experiences will be made by the Field Faculty Liaison. If the agency is found not able to meet the educational requirements of the field department, the student may be relocated to another agency site until the strike or work action have been resolved, and/or until the agency is able to provide the appropriate educational activities; or the student may be replaced.

It is expected that field seminars will devote some time and attention to issues around strikes, work actions, and the subsequent professional dilemmas surrounding these situations in order to assist the student in developing a clear understanding of the relevant issues in regard to the strike, and an understanding of the implications of the strike for the student’s field education experience. Issues around responsibility to clients during strike situations may be discussed in field seminars or in special Field Liaison meetings with students.

i. Virtual Academic Center: [http://sowkweb.usc.edu/academic/mswatusc-index.html](http://sowkweb.usc.edu/academic/mswatusc-index.html)

j. **Malpractice Insurance:**
   All students entering field placement are required to participate in the USC Suzanne Dworak-Peck School of Social Work’s malpractice insurance coverage. This plan covers students while they are in their Foundation and Concentration year field placement. The cost is included in the commitment deposit.

k. **Transportation:**
   MSW candidates are responsible for transportation to and from the field placement site (up to 30 miles in one direction). Students should not transport client(s) in their personal vehicle or company vehicle unless the agency has given the student proper authorization to do so as part of the essential duty of the social work internship. The agency is responsible in providing authorization and orientation for interns to transport clients as well as sufficient information on insurance coverage. Student(s) must always consult with the Field Instructor regarding authorization, insurance coverage and necessary clearance needed prior to transporting clients at all times. The University is not responsible for managing any requirements for transportation or driving as part of the Social Work Field Internship and does not maintain insurance for interns driving as part of the essential duties of the social work internship.

l. **Notice of Possible Background Checks, Drugs Testing and/or Finger Printing:**
   The University of Southern California, Suzanne Dworak-Peck School of Social Work does not require background checks, drug testing or finger printing for admission into the social work program. However, there is a national trend that an increasing number of facilities require social work students to provide a security clearance, background check and/or other additional information in order to participate in internships at their sites. The successful completion of internships is a prerequisite for earning a social work degree from USC.

   The following are the areas of inquiry typically covered in a background check, although some clinical sites may require a more comprehensive background check:
   
   - A sex offender database search;
   - A seven year review of a student’s criminal court history, including arrest records and records of misdemeanor and felony convictions
   - Address verification;
- Two name verifications (e.g., current legal name and one other name[AKA]);
- Three county check of records;
- Search of the Department of Health and Human Services Office of the inspector General database of excluded persons; and
- Social Security number verification

Students are solely responsible for obtaining the documentation needed to satisfy the background check and additional testing requirements of a clinical site. Fees required to obtain the background checks and any additional tests are also the sole responsibility of the student.

Refusal to satisfy the background check and additional testing requirements for clinical placement, or failure to pass these checks and tests, may severely limit placement options and may cause a delay in advancing in the MSW program or prevent graduation due to the student’s inability to complete Field Practicum requirements. In such an event, while USC will attempt to place the student at an alternative agency, USC cannot guarantee the availability of placement sites or the student’s acceptance into those sites. In such cases, the student may not be able to earn the degree he or she is seeking at USC.

The results of the background checks and any additional testing should be reported directly to the agency site. USC does not require a copy of the results, but may request confirmation from the student or agency that all requirements for placement have been satisfied.

USC, and its trustees, agents and employees, are not responsible for any claims and liabilities arising out of or in any way related to the background check or additional testing requests or disclosures made to the internship sites.