

# NIKKI CAVALIER LCSW

## EDUCATION

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**Master of Social Welfare**, 1982, University of California, Los Angeles

**Internships:** Southern California Permanente Medical Group, Department of Psychiatry; and Volunteers of America, Family Counseling Service

**Bachelor of Arts**, Behavioral Science, 1975, California State Polytechnic University, Pomona; Graduated with Honors; Elected to Phi Kappa Phi National Honor Society

## PROFESSIONAL EXPERIENCE

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**University of Southern California, School of Social Work** **2010 to Present**

**Adjunct Lecturer, Field Liaison and Academic Advisor**

Teach a graduate seminar integrating field practicum experience with clinical practice and human behavior curricula. Consult with field sites to provide instructional support, develop learning experiences and resolve problems. Provide external field instruction using both group and individual instructional models. Assist students with academic planning, career guidance and personal concerns.

**Independent Organizational Consultant** **2005 to Present**

External consultant to non-profits and health care organizations in the areas of program development, program evaluation, quality management, staff development and strategic planning. Advise non-profits in the development and implementation of internship training programs.

**Villa Esperanza Services, Pasadena, California** **2008 to 2009**

**Vice President, Senior and Community Services/Training**

Directed community-based adult day care and care management programs serving disabled and at-risk adults and seniors. Developed and facilitated training for direct service, management and senior management staff. Consulted internally on accreditation readiness and outcomes measurement.

**Partners in Care Foundation, San Fernando, California** **2005 to 2007**

**Senior Director, Program Development**

Served as an external co-consultant to health care and social service providers on projects related to program evaluation, strategic planning and performance improvement. Directed an individual assistance grant program serving families with catastrophic health-related crises. Assisted with fund development, including grant acquisition and management.

**Jewish Family Service of Los Angeles** 2002 to 2005

**Director, Freda Mohr Multiservice Center for Seniors**

Directed an urban, multi-cultural senior center that provided information and referral, crisis intervention, care management and activity programming. Administered operational budgets in excess of \$750,000 annually, almost half of which was public funding. Managed all clinical, support and volunteer staff. Provided individual psychotherapy to center clients.

**Tri-City Mental Health Center, Pomona CA** 2000 to 2002

**Program Manager, Quality Improvement and Training**

Managed quality improvement, training and graduate internship programs within a community-based public mental health agency. Supervised a multidisciplinary team of clinical social workers, psychologists and administrative staff. Oversaw implementation of a pilot telepsychiatry program that served rural communities statewide.

**PacifiCare Behavioral Health, Van Nuys, CA** 1988 to 2000

**Manager, Clinical Development, 1998 – 2000**

**Clinical Training Specialist, 1995 – 1997**

**Clinical Team Leader and Case Manager, 1988 – 1995**

Provided behavioral health managed care services and was instrumental in the development of care management protocols and operational procedures. Designed, developed and delivered a clinical training curriculum, which was implemented in five states. Managed a multi-disciplinary team of professionals that developed and implemented programs to advance mental health/primary care integration, behavioral health prevention, disease management and clinical performance improvement.

**Private Psychotherapy Practice** 1987 to 1993

Provided psychotherapy and employee assistance services to adult outpatients. Specializations included depression, chronic illness, anxiety and adjustment disorders.

**Las Encinas Hospital, Pasadena, CA** 1985 to 1988

**Director, Social Services and Clinical Social Worker**

Delivered clinical social work services, group psychotherapy and family counseling to adult psychiatric inpatients. Managed social work department operations. Predominant diagnoses were mood, personality and post-traumatic stress disorders.

**Charter Hospital, Long Beach, CA** 1982 to 1985

**Clinical Social Worker**

Delivered clinical social work services and group psychotherapy to adult, geriatric and adolescent psychiatric inpatients. Predominant diagnoses were mood, psychotic and behavior disorders.

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**LICENSURE**

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**Licensed Clinical Social Worker**, California, #LCS 11255

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**OTHER RELATED EXPERIENCE**

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**Foothill Family Service**, Pasadena, California; **Contract Psychotherapist**, October 1985  
- October 1987.

**American Cancer Society, California Division**, Research Assistant, July 1982 –  
September 1982.

**San Gabriel Valley Tribune**, West Covina, California; Staff Writer, May 1976 –  
September 1978.

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**AFFILIATIONS**

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National Association of Social Workers  
Alliance for Non-Profit Management