

SHINYI WU

BUSINESS ADDRESS

School of Social Work
University of Southern California
669 West 34th Street, Montgomery Ross Fisher Building, Los Angeles, CA 90089-0411
Tel: (213) 740-5073; e-mail: shinyiwu@usc.edu

EDUCATION

Doctor of Philosophy **January 2000**
Department of Industrial Engineering, *Health Systems specialization*
University of Wisconsin–Madison

Master of Science **December 1993**
Department of Industrial Engineering, *Quality Engineering specialization*
University of Wisconsin–Madison

Bachelor of Science **September 1992**
Department of Industrial Engineering
Chung Yuan Christian University, Taiwan

PROFESSIONAL EXPERIENCE

Associate Professor **2014–present**
School of Social Work and Daniel J. Epstein Department of Industrial and Systems Engineering
University of Southern California, Los Angeles, CA

Assistant Professor **2008–2014**
Daniel J. Epstein Department of Industrial and Systems Engineering
University of Southern California, Los Angeles, CA

Adjunct Engineer Researcher **2008–present**
Health Program & Technology and Applied Sciences Group
The RAND Corporation, Santa Monica, CA

Adjunct Professor **2007–2011**
Pardee RAND Graduate School
The RAND Corporation, Santa Monica, CA

Engineer Researcher **2006–2007**
Health Program & Technology and Applied Sciences Group
The RAND Corporation, Santa Monica, CA

Adjunct Assistant Professor **2003**
Department of Industrial Engineering
Chung Yuan Christian University, Chung-Li, Taiwan

Associate Engineer **1999–2006**
Health Program & Technology and Applied Sciences Group
The RAND Corporation, Santa Monica, CA

Teaching Assistant **1994–1995**
Dean’s Office, School of Engineering
Chung Yuan Christian University, Chung-Li, Taiwan

PRIMARY RESEARCH INTERESTS

Study and apply advanced intervention design and analytical methods to improve quality and efficiency of health services and policies, behavior health, and promotion of prevention and healthy aging, especially for vulnerable populations. Specifically,

- Identify and evaluate evidence on best practices as a basis for selecting new interventions and policies.
- Design, implement, analyze, and evaluate evidence-based interventions, including health information technologies and process redesign approaches.
- Study interventions and policies using statistical and mixed-methods analysis, cost and benefit analysis, and systems modeling.

HONORS AND AWARDS

Faculty Development Award	2008
Chinese American Faculty Association of Southern California	
RAND Merit Bonus Bronze Award	2007
For improving policy and decision-making through research and analysis The RAND Corporation, Santa Monica, CA	
Honor of Service for Quality	2007
Chinese Society for Quality, Taipei, Taiwan	
Honor of Teaching Services	2003
Department of Industrial Engineering Chung-Yuan Christian University, Chung-Li, Taiwan	

TEACHING

Courses, Tutorials, and Workshops Taught

At University of Southern California

ISE 651 Seminar in Industrial and Systems Engineering (Average instructor rating 4.6/5.0)

ISE 650 PhD Seminar in Industrial Engineering (Average instructor rating 4.6/5.0)

ISE 599 Seminar on Healthcare Systems Engineering (Instructor rating 5.0/5.0)

ISE 599 Comparative Effectiveness Research in Health Systems (Instructor rating 4.5/5.0)

ISE 564 Performance Analysis (Average instructor rating 4.4/5.0)

ISE 344 Management of Engineering Teams (Average instructor rating 4.0/5.0)

ISE 105 Introduction to Industrial and Systems Engineering

At Pardee RAND Graduate School

Tutorial on Understanding the U.S. Healthcare Systems and Health Policy

Tutorial on Health Decision Making and Epidemiological Modeling

At Chung Yuan Christian University

Health Services Management Engineering Workshop

Doctoral Students*As committee chair and graduate advisor (graduated)*

1. Yuyan Shi, PhD, *Three Essays on Economics and Health Behaviors in a Developing Country: Evidence from China*, Pardee RAND Graduate School, 2011, as Co-Advisor. Currently a tenure-track Assistant Professor in Health Policy Division of Department of Family and Preventive Medicine at University of California, San Diego, California.
2. Hamid Reza Chabok, PhD, *Development of High Frequency 1-3 Composite Annular Array Ultrasound Transducers and a Digital Micro-Manufacturing Method for Piezocomposites*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, 2011, as Co-Advisor. Currently the Director of Research and Development at MedPro Imaging in Denver, Colorado.
3. Pai Liu, PhD, *An Agent-based Simulation Framework to Study Accountable Care Organizations (ACO)*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, 2013. Currently a Researcher and Modeler of the Theory and Technology Group for Agile Organizations in Palo Alto Research Center, Palo Alto, California.
4. Caitlin Hawkins, PhD, *A System Framework for Evidence-Based Implementations in a Healthcare Organization*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, 2013. Currently a Business Analyst at Advisory Board Company in Austin, Texas.
5. Fei Li, PhD, *A Framework for Examining Relationships among Electronic Health Record (EHR) System Design, Implementation, and Physicians' Work Impact: A Survey of Resident Perceptions*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed dissertation defense examination in November 2013. Currently a Global Initiative Researcher in Microsoft Corporation, Seattle, Washington.
6. Irene Vidyanti, *Simulation Modeling to Evaluate Cost-Benefit of Multi-Level Screening Strategies Involving Behavioral Components to Improve Compliance: The Example of Diabetic Retinopathy*, Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed dissertation defense examination in March 2014. Currently a researcher at the Los Angeles County Department of Public Health and the USC Schaeffer Center for Health Policy and Economics, Los Angeles, California.

As committee chair, co-chair, and graduate advisor (in progress)

7. Magaly Ramirez, *Engineering A Behavioral and Social Support Prompting System to Increase Physical Activity Among Underserved Adults with Type 2 Diabetes*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed qualifying examination in May 2014. Recipient of NSF Graduate Research Fellowship 2011-2014. Stroke Disparities Research Fellow of the Los Angeles Stroke Prevention/Intervention Research Program in Health Disparities, 2013-2014. Recipient of NIH Pre-doctoral Diversity Scholar Fellowship, 2014-2016.
8. Haomiao Jin, USC Provost/Viterbi Fellow, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed screening examination in August 2013.
9. Abdullah Alibrahim, Kuwait Government Scholarship Fellow, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed screening examination in August 2014.

10. John Franklin (co-chair), *A Provider Payment System to Foster Health Care Services that Reduce Medical Need*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, passed qualifying examination in January 2014.
11. Xiaoxin Lufei, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California.

As committee member (graduated)

1. Xiaohui Zhuo, PhD, *Improving Health Care for Chronic Kidney Disease: Cost-effectiveness Analysis Based on a Simulation Model*, Pardee RAND Graduate School, 2009. Formerly Health Economist at the National Center for Chronic Disease Prevention and Health Promotion, Centers for Disease Control and Prevention. Currently Health Economist at Merck Pharmaceutical Inc.
2. Limei Cheng, PhD, *Integrative Modeling of Autonomic and Metabolic Interactions in Sleep-Disordered Breathing*, Biomedical Engineering Department, Viterbi School of Engineering, University of Southern California, 2009. Currently Research Scientist in the Department of Clinical Decision Support Solutions, Philips Research North America.
3. Yintao Ren, PhD, *Logistics Models for Health Care under Uncertainty and Resource Constraints*, Epstein Department of Industrial and Systems Engineering, Viterbi School of Engineering, University of Southern California, 2011. Currently Senior Science Analyst, Science Team of R&D Department, Manhattan Associates.
4. Lynn M Garofalo-Wright, DPPD, *Planning Care with the Patient in the Room: A Patient-Focused Approach to Reducing Heart Failure Readmissions*, Price School of Policy, Planning, and Development, University of Southern California, 2012. Currently Kaiser Permanente Healthcare Performance Improvement Mentor.
5. Brian Wu, MD, PhD, Keck School of Medicine, University of Southern California

FUNDED RESEARCH

Serving as Principal Investigator (PI), Co-PI, or Sub-Award PI

At University of Southern California

1. Intergeneration Mobile Technology Opportunity Program (IMTOP) in Taiwan (PI: Shinyi Wu, funded by the Taipei Fubon Bank Charity Foundation, July 2014–August 2017, \$1,500,000): **Principal Investigator**. To understand the full potential of mobile computing technology to improve quality of life and health outcomes of older adults with disabilities, this project will provide mobile technology training, access, and intergenerational support by young volunteers to adults 50 years old or older with diabetes and disabilities in Taiwan to promote their self-care and self-help. A randomized controlled trial with 600 older adults and 120 young volunteers will be conducted to test the program effectiveness.
2. Faculty Award for Intergeneration Mobile Technology Opportunity Program (IMTOP) in Taiwan (PI: Shinyi Wu, funded by the Tsai Family Research Fund for Taiwan Studies Award, USC, April 2014–August 2014, \$5,000): **Principal Investigator**. Hold a public symposium and research workshop in Taiwan to plan a cross-country (US and Taiwan) comparative study of IMTOP that target older people with chronic illness or functional disability and train younger generations to teach these older people to use mobile technology for self-care and self-help.
3. Promoting Regular Physical Activity among Type 2 Diabetes Safety-net Patients through Personalized Messaging and Social Network (PI: Shinyi Wu, funded by the Daniel Epstein Institute, USC, March 2014–March 2015, \$5,000): **Principal Investigator**. Test feasibility of using mobile health automated phone-messaging technology to address the unmet need to improve physical activity among low-income, Spanish-speaking adults with type 2 diabetes.

4. Predicting Depression Outcomes to Facilitate Large-Scale Depression Management (PI: Paul Di Capua, selected as the awardee for the Pathways to Clinical Forecasting Pilot Competition and funded by the Autism Intervention Research Network for Behavior Health, UCLA, March 2014–August 2014, \$14,792): **Co-Principal Investigator**. Make prediction models from diabetes+depression clinical trial datasets to predict the depression course and to identify predictors among patients with diabetes in order to design a patient-centered, scalable depression management system.
5. Evaluation of San Francisco Broadband Technology Opportunities Programs (PI: Shinyi Wu, funded by the Community Technology Network, February 2013–September 2013, \$43,500): **Principal Investigator**. Evaluate efficacy of the San Francisco Broadband Technology Opportunities Program (SF-BTOP), which aims to increase broadband Internet usage among seniors and adults with disabilities in order to improve their psychosocial well-being and health.
6. Care Management Technology to Facilitate Depression Care in Safety Net Diabetes Clinics, a.k.a. DCAT (PI: Shinyi Wu, funded by the United States Department of Health and Human Services, 1R18AE000054-01, September 2010–August 2013, \$2,998,486): **Principal Investigator**. Develop an innovative depression care management technology to improve the adoption of existing comparative effectiveness research (CER) information about depression care; and test the intervention through a quasi-experimental, three-arm trial in a large urban public health system with diabetic patients to assess the clinical effectiveness and cost-effectiveness of alternative CER adoption strategies.
7. Pilot Study of Remote Monitoring for Identifying Palliative Care Needs among Seriously Ill Patients (PI: Susan Enguidanos, funded by the Southern California Clinical and Translational Science Institute Pilot Funding Program, July 2012–June 2013, \$58,529): **Co-Principal Investigator**. Feasibility test remote monitoring of seriously ill patients' pain and symptoms using mobile technology in order to understand barriers, facilitators, and acceptability of technology use among this population and their providers.
8. Advancing Clinical Decision Support (PI: Douglas Bell, RAND, funded by the United States Department of Health and Human Services, HHSP23320095649WC, Task Order No. 13, May 2010–December 2011, \$4,057,787): **Principal Investigator of USC subcontract** (\$49,999). Match clinical decision support (CDS) intervention types with healthcare workflows in which those interventions are appropriate, and identify CDS needs and techniques for clinical specialties.
9. Roybal Center for Health Policy Simulation – Continuation (PI: Dana Goldman, funded by the National Institute on Aging, National Institutes of Health, 5P30AG024968-02, August 2009–July 2014, \$1,693,243): **Co-Principal Investigator and Associate Director**. Develop better models to assess the impact of aging on health, health spending, and healthcare delivery. The ultimate goal of the Center is to translate existing policy analyses and other aging-related research into policy tools that result in better health investments.
10. Evaluation of Lean Core Measures Improvement Initiative (PI: Shinyi Wu, funded by the California HealthCare Foundation, CHCF 08-1889, March 2009–July 2010, \$94,866): **Principal Investigator**. Evaluate the effects of implementing lean management principles in four public hospitals for improving congestive heart failure core performance measures.
11. Testing RxNorm and the NCPDP SCRIPT 10.5 Standard for Enhanced E-Prescribing—Master Project for Medicare, Medicaid Research and Demonstration (PI: Douglas Bell, RAND, funded by the Centers for Medicare and Medicaid Services, September 2008–September 2009, \$1,884,306): **Principal Investigator of USC subcontract** (\$107,998). Analyze and model workflow for evaluating two electronic prescribing standards.
12. Building an Implementation Toolset for E-Prescribing (PI: Douglas Bell, RAND, funded by the Agency for Healthcare Research and Quality, HHS2902006000171, Task Order No. 4, August 2008–March 2011, \$1,999,551): **Principal Investigator of USC subcontract** (\$140,973). Study

exemplary sites and development of guidance and tools for workflow analysis, modeling, and cost analysis to facilitate adoption of electronic prescribing in clinics and in pharmacies.

13. Management Engineering in Safety Net Hospitals (PI: David Belson, funded by the California HealthCare Foundation, CHCF 08-1170, August 2008–September 2009, \$232,684): **Co-Principal Investigator**. Improve efficiency and patient access in hospital surgery departments through patient flow analyses and applications of management engineering methods.

At RAND Corporation

1. Developing a Guide to Identifying and Remediating Unintended Consequences of Implementing Health IT (PI: Shinyi Wu, funded by the Agency for Healthcare Research and Quality, HHS2902006000171, Task Order No. 5, May 2009–June 2010, \$399,909): **Principal Investigator and Project Director**. An Accelerating Change and Transformation In Organizations and Networks (ACTION) project to develop, user-test, and disseminate an empirically grounded, practical guide to identifying and remediating unintended consequences of implementing health information technology.
2. Smallpox Vaccine Research Policy Analysis Follow-up (PI: Shinyi Wu, funded by the National Institute of Allergy and Infectious Diseases, National Institutes of Health, KRA-4406-RAND-069, October 2007–September 2009, \$315,760): **Principal Investigator**. Develop and knowledge-transfer a vaccine regimen research investment and long-term policy analysis model that can be easily and reliably run by NIAID as circumstances and knowledge about smallpox vaccine and therapeutic options change.
3. Cost-effectiveness in Physical Activity Promotion (PI: Shinyi Wu, funded by the National Cancer Institute, National Institutes of Health, R21CA122664, April 2007–March 2010, \$399,509)(Proposal review rated priority percentile 1%) : **Principal Investigator**. A standardized, comparative cost-effectiveness analysis of proven effective physical activity interventions.
4. Redesigning Delivery Processes for Efficiency and Value: Implementing, Assessing, and Spreading Redesign Methods and Techniques (PI: Shinyi Wu, funded by the Agency for Healthcare Research and Quality, HHS2902006000171, Task Order No. 1, September 2006–September 2009, \$399,539): **Principal Investigator and Project Director**. Develop redesign strategies for improving hospital care structure and processes and testing of the strategies in an applied multi-site intervention and quasi-experimental evaluation. Administered as a partnership of the University Health System Consortium and the RAND Corporation.
5. Integrating Chronic Care and Business Strategies in the Safety Net (PI: Shinyi Wu, funded by the Agency for Healthcare Research and Quality, HHS2902006000171, Task Order No. 2, September 2006–July 2009, \$498,870): **Principal Investigator and Project Director**. Develop, implement, evaluate, and disseminate a toolkit and companion coaching manual to facilitate efficient and financially viable adoption of the Chronic Care Model (CCM) in safety net organizations. Administered as a partnership of MacColl Institute for Healthcare Innovation at the Group Health Cooperative, the California Health Care Safety Net Institute (SNI), and the RAND Corporation.
6. Smallpox Vaccine Research Policy Analysis (PI: Samuel Bozzette, funded by the National Institute of Allergy and Infectious Diseases, National Institutes of Health, May 2005–September 2006): **Co-Principal Investigator**. Modeling and decision analysis to help NIAID analyze and compare the implications of various smallpox vaccine and treatment research investment scenarios.
7. Surveillance of Lung Cancer Trends in the US with MISCAN (PI: Robert Boer, funded by the National Cancer Institute, National Institutes of Health, September 2002–February 2008, \$383,264/year): **Co-Principal Investigator**. Develop, calibrate, and validate a simulation model for lung cancer to address surveillance questions on observed population trends in incidence and mortality of lung cancer, as well as prediction of future trends in the United States population.

8. Research on Research, Center for HIV Identification, Prevention and Treatment Services (PI: Mary Jane Rotheram-Borus, University of California, Los Angeles, funded by the National Institute of Mental Health, National Institutes of Health, January 2002–August 2004): **Principal Investigator of RAND sub-award**. Consultation and study of quality and productivity improvement for research production process. Awarded a pilot grant for Development of CHIPTS Project Management Information System.
9. Community Trial to Increase Cancer Screening Adherence and Increasing Colorectal Cancer Screening through Churches (PI: Sarah Fox, University of California, Los Angeles, funded by the National Cancer Institute, National Institutes of Health, September 2000–December 2003): **Principal Investigator of RAND sub-award**. Develop scale for physician and patient survey data.
10. Prevalence and Costs Associated with Chronic Illness (PI: Shinyi Wu, funded by the Robert Wood Johnson Foundation, February 2000–September 2000, \$20,000): **Principal Investigator of RAND subcontract** with Johns Hopkins University. Project prevalence and costs associated with chronic illness in the next 30 years.

Serving as Co-Investigator or Research Team Member

At University of Southern California

1. Los Angeles Stroke Prevention/Intervention Research Program in Health Disparities (PI: Barbara Vickrey, University of California, Los Angeles, funded by the National Institute of Neurological Disorders and Stroke, National Institutes of Health, U54NS081764, September 2012–August 2017, \$11,023,341): **Co-Investigator** (Year 1 and 2 funding \$40,000 for Shinyi Wu under USC sub-award, PI: Nerses Sanossian). Design a mobile health technology application and an evaluation to measure perceptions of usefulness, ease of use, and willingness to adopt the mobile health technology from multiple stakeholders' perspectives to support one of the center's aims: to create and test sustainable interventions to redress racial/ethnic disparities in the occurrence of stroke.
2. A Helping Hand to Activate Patient-Centered Depression Care among Low-Income Patients (AHH, *El programa Mano Amigo*) (PI: Kathleen Ell, University of Southern California, funded by the Patient Centered Outcomes Research Institute (PCORI) Addressing Disparities program, September 2013–August 2016, \$1,293,693): **Co-Investigator** (Total funding \$101,003 for Shinyi Wu). Develop and test an innovative, culturally competent *A Helping Hand* program to assist community-based *promotores* better serve their patients. The program will use information technology to provide patient engagement/activation intervention aimed at reducing the burden of depression and relieving its strain on patients, families, and health care providers.

At RAND Corporation

3. Use of an Electronic Referral System to Improve the Outpatient Primary Care-Specialty Care Interface (PI: Douglas Bell, HHSA2902006000171, Task Order No. 3, funded by the Agency for Healthcare Research and Quality, September 2007–September 2009): **Co-Investigator and Cost Analyst**. Model and estimate the business case for using a web-based electronic referral system developed by the University of California, San Francisco and San Francisco General Hospital.
4. RAND Bing Center on Health Economics (Director: Dana Goldman, funded by RAND, April 2006–August 2007): **Project Development Liaison** for the China Initiative aimed to design a sustainable healthcare financing system in China.
5. RAND—New Jersey E-prescribing Action Coalition (PI: Douglas Bell, funded by the Agency for Healthcare Research and Quality, January 2006–December 2006): **Workflow Process Modeler**. Estimate the impact of e-prescribing standards on workflow process to enable well-justified policy decisions regarding each of the six initial e-prescribing standards.

6. Roybal Center for Health Policy Simulation (PI: Dana Goldman, funded by the National Institute on Aging, National Institutes of Health, September 2004–July 2009, \$1,660,000): **Associate Director** and **Project Lead**. Research, develop, and disseminate models to understand how demographic trends and changes in medical treatment and prevention would affect the health status and health expenditures of older Americans.
7. Evaluating Pay-for-Performance in Breast Cancer (PI: Jason Wang, funded by the Andrew T. Huang Medical Education Promotion Fund, August 2004–July 2007): **Implementation Assessment Researcher**. Help the Andrew T. Huang Medical Education Promotion Fund evaluate the effects of a pay-for-performance pilot program on costs and quality of care; assist the Fund in planning the intervention and prospective evaluation structure for an expansion of the project to other hospitals in Taiwan.
8. Evaluation of *Hablamos Juntos* (PI: Leo Morales, funded by the Robert Wood Johnson Foundation, May 2004–October 2006): **Cost Analyst**. Develop protocol and instrument for cost data collection. Collect and analyze the cost and implementation data of the ten *Hablamos Juntos* programs.
9. Evidence-Based Practice Centers (EPC) II: Agency for Healthcare Research and Quality (AHRQ) Health Information Technology Project (PI: Paul Shekelle, funded by the Agency for Healthcare Research and Quality, January 2004–April 2005): **Cost-effectiveness Analyst**. Literature synthesis and modeling in regard to costs and benefits of health information technology.
10. DREW/RAND/UCLA Comprehensive Center for Health Disparities (PIs: Elizabeth McGlynn and Roberto Vargas, funded by the Charles R. Drew University, October 2003–August 2008): **Project Lead** for policy modeling. Provide technical assistance and direct the policy and outcomes core of the center to address health disparities in renal disease that negatively affect racial and ethnic minority populations.
11. Accelerating Change and Transformation in Organizations and Networks (ACTION) (PI: Allen Fremont, funded by the Agency for Healthcare Research and Quality, March 2003–February 2010): **Topic Area Co-Lead** for health information technology and *ad hoc* project leader.
12. Cost-effectiveness in HIV Prevention Planning (PI: Deborah Cohen, funded by the Centers for Disease Control and Prevention, December 2001–December 2002): **Cost-effectiveness Modeler**. Develop a cost-effectiveness estimation tool and user manual for community planning groups.
13. Healthy Aging (PIs: Laurence Rubenstein and Paul Shekelle, funded by the Health Care Financing Administration, March 2000–June 2003): **Cost-effectiveness Analyst**. Literature synthesis and modeling in regard to cost-effectiveness of various healthy aging topics and preparation of evidence reports.
14. Improving Chronic Illness Care Evaluation (PI: Emmett Keeler, funded by the Robert Wood Johnson Foundation, October 1999–September 2004): **Implementation Assessment Researcher**. Qualitative and quantitative evaluation of the implementation and sustainability of the Chronic Care Model (CCM) by the participating sites.
15. George Washington University Medical Center: Options for the 21st Century (PIs: Albert Williams and Richard Hillestad, funded by the George Washington University, October 1999–March 2000): **Modeler**. Productivity modeling.
16. Evaluation of the Health Buddy System (PI: Shan Cretin, funded by the Health Hero, October 1999–December 1999): **Outcome Analyst**. Quantitative assessment of the Health Buddy System performance and impact on patient outcomes.

REFEREED PUBLICATIONS

Journal Publications (*Indicating student advisee)

1. Babey, S., **Wu, S.**, & Cohen, D. A. (2014). How can schools help youth increase their physical activity? An Economic analysis comparing school-based programs. *Preventive Medicine*. Advance on-line publication. doi: 10.1016/j.ypmed.2014.10.013. Retrieved from <http://www.sciencedirect.com/science/article/pii/S0091743514003776>.
2. Ell, K., Oh, H., **Wu, S.** (in press). Integrating bio-psychosocial intervention research in a changing health care landscape. Manuscript accepted for publication in *Research on Social Work Practice*.
3. **Wu, S.**, Duan, N., Wisdom, J. P., Kravita, R. L., Owen, R. R., Sullivan, G., Wu, A.W., Di Capua, P., & Hoagwood, K. E. (2014). Integrating science and engineering to implement evidence-based practices in health care settings. *Administration and Policy in Mental Health and Mental Health Services Research*. Advance on-line publication. doi: 10.1007/s10488-014-0593-x. Retrieved from <http://link.springer.com/article/10.1007%2Fs10488-014-0593-x#page-1>.
4. Wu, B.*, Jin, H.*, Vidyanti, I.*, Lee, P., & Ell, K., & **Wu, S.** (2014). Collaborative depression care among Latino patients in diabetes disease management, Los Angeles, 2011-2013. *Preventing Chronic Diseases, 11*:140081. doi: <http://dx.doi.org/10.5888/pcd11.140081>. (This article was awarded honorable mention in the 2014 Preventing Chronic Disease Student Research Paper Contest.)
5. Liu, P.* & **Wu, S.** (2014). An agent-based simulation model to study accountable care organizations. *Health Care Management Science*. Advance on-line publication. doi: 10.1007/s10729-014-9279-x. Retrieved from <http://link.springer.com/article/10.1007/s10729-014-9279-x#page-1>.
6. **Wu, S.**, Vidyanti, I.*, Liu, P.*, Hawkins, C.*, Ramirez, M.*, Guterman, J., Gross-Schulman, S., Sklaroff, L., & Ell, K. (2014). Patient-centered technological assessment and monitoring of depression for low-income patients. *Journal of Ambulatory Care Management, 37*(2), 138–147. PMID: 24525531. doi:10.1097/JAC.000000000000027.
7. **Wu, S.**, Ell, K., Gross-Schulman, S. G., Sklaroff, L. M., Katon, W. J., Nezu, A. M., Lee, P.-J., Vidyanti, I.*, Chou, C.-P., & Guterman, J. J. (2014). Technology-facilitated depression care management among predominantly Latino diabetes patients within a public safety net care system: Comparative effectiveness trial design. *Contemporary Clinical Trials, 37*(2), 342–354. doi:10.1016/j.cct.2013.11.002
8. **Wu, S.**, Liu, P.*, & Belson, D. (2013). Multiple-hospital lean initiative to improve congestive heart failure care: A mixed-methods evaluation. *Journal of the Society of Healthcare Improvement Professionals, 3*. Retrieved from <http://www.jship.org/articles/vol-3-articles-october-2013/multiple-hospital-lean-initiative-to-improve-congestive-heart-failure-care-a-mixed-methods-evaluation-2/>
9. Ren, Y.*, Ordóñez, F., & **Wu, S.** (2013). Optimal resource allocation response to a smallpox outbreak. *Computers & Industrial Engineering, 66*(2), 325–337. doi:10.1016/j.cie.2013.07.002 Retrieved from <http://dx.doi.org/10.1016/j.cie.2013.07.002>
10. Shi, L.*, Tian, H., Berman, B., McCarthy, W. J., **Wu, S.**, & Boer, R. (2011). Exploring the uncertainties of early detection results: Model-based interpretation of Mayo Lung Project. *BMC Cancer, 11*(1), 92–97.
11. Crosson, J. C., Etz, R. S., **Wu, S.**, Straus, S. G., Eisenman, D., & Bell, D. S. (2011). Meaningful use of electronic prescribing in 5 exemplar primary care practices, *Annals of Family Medicine, 9*(5), 392–397.
12. **Wu, S.**, Shi, Y.*, Cohen, D. A., Pearson, M. L., & Sturm, R. (2011). Economic analysis of physical activity interventions. *American Journal of Preventive Medicine, 40*(2), 149–158.

13. **Wu, S.**, Keeler, E. B., Rubenstein, L., Maglione, M., & Shekelle, P. (2010). A cost-effectiveness analysis of a proposed national falls prevention program. *Clinics in Geriatric Medicine*, 26(4), 751–766.
14. Wang, C. J., Patel, M. H., Schueth, A. J., Bradley, M., **Wu, S.**, Crosson, J. C., Glassman, P. A., & Bell, D. S. (2009). Perceptions of standards-based electronic prescribing systems as implemented in outpatient primary care: A physician survey. *Journal of the American Medical Informatics Association*, 16(4), 493–502.
15. Ross, S. M., Tijms, H., & **Wu, S.** (2009). A model for locking in gains with an application to clinical trials. *Probability in the Engineering and Informational Sciences*, 23(4), 637–647, 2009.
16. Ganz, D. A., Fung, C. H., Sinsky, C. A., **Wu, S.**, & Reuben, D. B. (2008). Key elements of high-quality primary care for vulnerable elders. *Journal of General Internal Medicine*, 23(12), 2018–2023.
17. Ganz, D. A., Alkema, G. E., & **Wu, S.** (2008). It takes a village to prevent falls: Reconceptualizing fall prevention and management for older adults. *Injury Prevention*, 14(4), 266–271.
18. **Wu, S.**, Ridgely, M. S., Escarce, J. J., & Morales, L. S. (2007). Language access services for Latinos with limited English proficiency: Lessons learned from *Hablamos Juntos*. *Journal of General Internal Medicine*, 22(Suppl 2), 350–355.
19. Marsteller, J. A., Shortell, S. M., Lin, M., Mendel, P., Dell, E., Wang, S., Cretin, S., Pearson, M. L., **Wu, S.**, & Rosen, M. (2007). How do teams in quality improvement collaboratives interact? *Joint Commission Journal on Quality and Patient Safety*, 33(5), 267–276.
20. Chaudhry, B., Wang, J., **Wu, S.**, Maglione, M., Mojica, W., Roth, E., Morton, S. C., & Shekelle, P. G. (2006). Systematic review: Impact of health information technology on quality, efficiency, and costs of medical care. *Annals of Internal Medicine*, 144(10), 742–752.
21. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2006). Structural interventions to prevent HIV/sexually transmitted disease: Are they cost-effective for women in the southern United States? *Sexually Transmitted Diseases*, 37(7), S26–S49.
22. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2006). HIV prevention case management is not cost-effective. *American Journal of Public Health*, 96(3), 400.
23. Meredith, L. S., Mendel, P., Pearson, M. L., **Wu, S.**, Joyce, G., Straus, J. B., Ryan, G., & Unützer, J. (2006). Success of implementation and maintenance of quality improvement for depression. *Psychiatric Services*, 57(1), 48–55.
24. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2005). Cost-effective allocation of government funds to prevent HIV infection. *Health Affairs*, 24(4), 915–926.
25. Pearson, M. L., **Wu, S.**, Schaefer, J., Bonomi, A. E., Shortell, S. M., Mendel, P. J., Marsteller, J. A., Louis, T. A., & Keeler, E. B. (2005). Assessing the implementation of the chronic care model in quality improvement collaboratives. *Health Services Research*, 40(4), 978–996.
26. Schonlau, M., Mangione-Smith, R., Rosen, M., Chan, K., Louis, T., **Wu, S.**, & Keeler, E. B. (2005). Evaluation of a quality improvement collaborative in asthma care: Does it improve processes and outcomes of care? *Annals of Family Medicine*, 3(3), 200–208.
27. Lin, M., Shortell, S. M., Marsteller, J. A., Keeler, E. B., Mendel, P., Pearson, M. L., **Wu, S.**, & Rosen, M. (2005). Motivation to change chronic illness care: Results from a national evaluation of quality improvement collaboratives. *Health Care Management Review*, 30(2), 139–156.
28. Shortell, S. M., Marsteller, J. A., Lin, M., Pearson, M. L., **Wu, S.**, Mendel, P., Cretin, S., & Rosen, M. (2004). The role of perceived team effectiveness in improving chronic illness care. *Medical Care*, 42(11), 1040–1048.

29. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2004). Comparing the cost-effectiveness of HIV prevention interventions. *Journal of Acquired Immune Deficiency Syndromes*, 37(3), 1404–1414.
30. Farley, T. A., Cohen, D. A., **Wu, S.**, & Besch, L. (2003). The value of screening for sexually transmitted diseases in an HIV clinic. *Journal of Acquired Immune Deficiency Syndromes*, 33(5), 642–648.
31. **Wu, S.**, Sainfort, F., Tomar, R. H., Tollios, J. L., Fryback, D. G., Klein, R., & Klein, B. E. (1998). Development and application of a model to estimate the impact of type 1 diabetes on health-related quality of life. *Diabetes Care*, 21(5), 725–731.
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Other Refereed Publications (Conference Proceedings and Reports)

33. Vidyanti, I.* & **Wu, S.** (in press). The case for incorporating heterogeneity and malleability of patient screening behavior in simulation models. *Proceedings of the 2014 Winter Simulation Conference*.
34. Jin, H.* & **Wu, S.** (2014). Developing depression symptoms prediction models to improve depression care outcomes: Preliminary results. *Proceedings of the 2nd International Conference on Big Data and Analytics in Healthcare*. (This article was awarded the Best Poster Paper Award).
35. Alibrahim, A.* & **Wu, S.**, & Guerrero, E. (2014). Performance dashboard for the substance abuse treatment system in Los Angeles. In Y. Guan & H. Liao (Eds.), *Proceedings of the 2014 Industrial and Systems Engineering Research Conference*.
36. Di Capua, P.* & **Wu, S.** (2014). Provider reactions to an automated telephone tool to screen and monitor depression in a safety net population. In A. M. Madni, B. Boehm, M. Sievers, & M. Wheaton (Eds.), *Proceedings of 2014 Conference on Systems Engineering Research*, Elsevier.
37. Ramirez, M.* & **Wu, S.** (2013). Performance dashboard for management of diabetes in primary care. In A. Krishnamurthy & W.K.V. Chan (Eds.), *Proceedings of the 2013 Industrial and Systems Engineering Research Conference*.
38. Liu P.* & **Wu, S.** (2012). An agent-based simulation model to study accountable care organizations. In G. Lim & J.W. Herrmann (Eds.), *Proceedings of the 2012 Industrial and Systems Engineering Research Conference*.
39. Vidyanti, I.* & **Wu, S.** (2012). Spatial modeling of noncompliance with diabetic retinopathy screening in California. In G. Lim & J.W. Herrmann (Eds.), *Proceedings of the 2012 Industrial and Systems Engineering Research Conference*.
40. Vidyanti, I.* & **Wu, S.**, & Kesselman, C. (2010). Designing a robust and cost-effective screening strategy for diabetic retinopathy using simulation coupled with design of experiments. In *2010 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM)* (pp. 1611–1615), doi:10.1109/IEEM.2010.5674281
41. **Wu, S.**, Liu, P.* & Belson, D. (2010). Application of lean principles to improve congestive heart failure care. In A. Johnson & J. Miller (Eds.), *Proceedings of the 2010 Industrial Engineering Research Conference*.
42. Vidyanti, I*., **Wu, S.**, & Kesselman, C. (2010). Two-level modeling for economic evaluation of diabetic retinopathy telescreening. In A. Johnson & J. Miller (Eds.), *Proceedings of the 2010 Industrial Engineering Research Conference*.
43. Bell, D. S., Schueth, A. J., Guinan, J. P., **Wu, S.**, & Crosson, J. C. (2008). Evaluating the technical adequacy of electronic prescribing standards: Results of an expert panel process. In J. Suermondt

- (Ed.), *American Medical Informatics Association Annual Symposium Proceedings 2008: Biomedical and Health Informatics: From Foundations to Applications to Policy* (pp. 46–50). Curran Associates, Inc.
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 46. **Wu, S.**, Pearson, M. L., Schaefer, J., Bonomi, A. E., Shortell, S. M., Mendel, P. J., Marsteller, J. A., Louis, T. A., & Keeler, E. B. (2003). Assessing the implementation of the chronic care model in quality improvement collaboratives: Does baseline system support for chronic care matter? In H. Luczak & K. J. Zink (Eds.). *Human Factors in Organizational Design and Management-VII. Re-Design Work and Macroergonomics—Future Perspectives and Challenges. Proceedings of the Seventh International Symposium on Human Factors in Organizational Design and Management* (pp. 595–601), IEA Press.
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 49. Shekelle, P. G., Tucker, J. S., Maglione, M. A., Morton, S. C., Roth, E., Chao, B., Rhodes, S., **Wu, S.**, Newberry, S., Gruman, J., Rubenstein, L., & Lapin, P. (2003). *Health risk appraisals and Medicare*. Santa Monica, CA: RAND Corporation. Retrieved from <http://www.rand.org/pubs/reprints/RP1225>
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 52. O'Connell, M., Bigelow, J. H., Cretin, S., Solomon, M., **Wu, S.**, Cherry, J. C., & Cobb, H. (2000). *Patient compliance with and attitudes towards Health Buddy™* (RAND Publication 0-8330-2894-4).
 53. Shekelle, P., Stone, E., Morton, S., Maglione, M., Joyce, G., & **Wu, S.** (2000). *Evidence report and evidence-based recommendations: Interventions to promote smoking cessation in the Medicare population* (Publication #02195). U.S. Department of Health and Human Services, Health Care Financing Administration.

Manuscripts Submitted for Publication

54. Jin, H.*, Di Capua, P.*, Wu, B.*, Vidyanti, I.*, & **Wu, S.** (2014). Predicting changes of depression symptoms among patients with diabetes. Manuscript submitted for publication (*Methods of Information in Medicine*).
55. Guerrero, E. G., Alibraham, A.*, **Wu, S.**, & Kim, T. (2014). Understanding system stability and performance in addiction health services: Informing health care reform policy. Manuscript submitted for publication (*Health Care Management Review*).
56. Vidyanti, I.*, Wu, B.*, & **Wu, S.** (2014). Low-income minority patient engagement with automated telephonic depression assessment and impact on health outcomes. Manuscript submitted for publication (*Quality of Life Research*).

Manuscripts in Preparation

57. Jin, H.*, **Wu, S.**, Duan N. (2014). Implementing the generalized propensity score method: Monte Carlo simulation experiments and a case study. Manuscript submitted for publication (Target *Statistical Methods in Medical Research*)
58. **Wu, S.**, Jin, H.*, Vidyanti, I.*, Chou, C., Ell, K., Lee, P., Guterman, J., & Katon, W. (2014). Comparative effectiveness of interventions to accelerate adoption of depression care management for diabetes patients: 6-month outcomes. Manuscript in preparation (Target *JAMA Psychiatry*).
59. **Wu, S.**, Hawkins, C.*, Koppel, R., Madison, M., Palen, T., Jones, S., Ridgely, R., & Harrison, M. (2014). Experiences of unintended consequences in organizations implementing healthcare information technology. Manuscript submitted for publication (Target *Perspectives in Health Information Management*).
60. Hawkins, C.*, **Wu, S.**, & Adler, P. (2014). A system framework for implementing evidence-based practices in a health care Organization—Part 1: Development of the ABCD implementation framework. Manuscript in preparation (Target *Implementation Science*).
61. Hawkins, C.*, & **Wu, S.** (2014). A system framework for implementing evidence-based practices in a health care organization—Part 2: Validation of the ABCD implementation framework. Manuscript in preparation (Target *Implementation Science*).
62. **Wu, S.**, Li, F.*, & Jin, H.* (2014). Barriers and benefits of learning computers and internet among seniors and adults with disabilities. Manuscript in preparation (Target *Journal of Social Work*)
63. Li, F.* & **Wu, S.** (2014). A framework for examining relationships among electronic health record systems design, implementation, and physicians' work impact: A survey of resident perceptions. Manuscript in preparation (Target *Journal of the American Medical Informatics Association*)

OTHER PUBLICATIONS

1. Bell, D. S., Straus, S. G., **Wu, S.**, Chen, A. H., & Kushel, M. B. (2012). Use of an electronic referral system to improve the outpatient primary care–specialty care interface: Final ACTION contract report (AHRQ Publication No. 11(12)-0096-EF, prepared by RAND Corporation under Contract No. HHS290200600017, Task Order No. 3.). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from <http://healthit.ahrq.gov/sites/default/files/docs/citation/ereferralimplementationreportfinal.pdf>
2. Crosson, J. C., **Wu, S.**, Belson, D., Reynolds, K. A., Patel, M. H., Etz, R. S., Straus, S. G., Eisenman, D. P., Marsh, T., & Bell, D. S. (2011). Building implementation toolsets for e-prescribing: Final ACTION contract report (AHRQ Publication No. 12-0015-EF, prepared by RAND Corporation under Contract No. HHS290-2006-000171, Task Order No. 4). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from http://healthit.ahrq.gov/sites/default/files/docs/citation/ahrq-rand_e-rxtoolset_020312comp.pdf

3. Bell, D. S., Straus, S. G., Belson, D., **Wu, S.**, Green D. S., Crosson, J. C., Etz, R. S., Sagara, L., Wallis, K. A., & Eisenman D. P. (2011). A toolset for e-prescribing implementation in physician offices (AHRQ Publication No. 11-0102-EF, prepared by RAND Corporation under Contract No. HHS A 290-2006-00017, Task Order No. 4). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from <http://healthit.ahrq.gov/health-it-tools-and-resources/implementation-toolsets-e-prescribing/toolset-e-prescribing>
4. Patel, M. H., Reynolds, K. A., Belson, D., **Wu, S.**, Sagara, L., Wallis, K. A., & Eisenman D. P., & Bell, D. S. (2011). A toolset for e-prescribing implementation in independent pharmacies (AHRQ Publication No. 11-0101-EF, prepared by RAND Corporation under Contract No. HHS A 290-2006-00017I, Task Order No. 4). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from <http://healthit.ahrq.gov/health-it-tools-and-resources/implementation-toolsets-e-prescribing/toolset-e-prescribing-0>
5. Jones, S. S., Koppel, R., Ridgely, M. S., Palen, T. E., **Wu, S.**, & Harrison, M. I. (2011). Guide to reducing unintended consequences of electronic health records. (Prepared by RAND Corporation under Contract No. HHS A 290200600017I, Task Order #5). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from <http://www.healthit.gov/unintended-consequences/>
6. Coleman, C., Pearson, M., & **Wu, S.** (2011). Integrating chronic care and business strategies in the safety net: A practice coaching manual. In R. Simons (Ed.), *Operations Management: A Modern Approach* (pp. 267–296). Canada: Apple Academic Press, Inc., 2011. ISBN:978-1-926692-90-6.
7. Coleman, C., Pearson, M., & **Wu, S.** (2009). Integrating chronic care and business strategies in the safety net: A practice coaching manual (AHRQ Publication No. 09-0061-EF, prepared by the RAND Corporation under Contract No. HHS A 290200600017). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from http://www.improvingchroniccare.org/downloads/icic_practice_coaching_manual.pdf
8. MacColl Institute for Healthcare Innovation. (2008). Integrating chronic care and business strategies in the safety net. (AHRQ Publication No. 08-0104-EF, prepared in partnership with RAND Corporation and the California Health Care Safety Net Institute, under Contract No. HHS A 290200600017I). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from <http://www.ahrq.gov/professionals/systems/primary-care/businessstrategies/businessstrategies.pdf>
9. Bell, D. S., Schueth, A. J., Crosson, J. C., Guinan, J. P., **Wu, S.**, Pevnick, J. M., Wang, C. J., Neuman, S. L., Patel, M., Park, H., Tysinger, B., Malakar, L., Schoeff, D., Bradley, M., & Newberry, S. J. (2007). Pilot testing of electronic prescribing standards (Grant No. 1U18HS016391-01). Rockville, MD: Agency for Healthcare Research and Quality. Retrieved from http://www.rand.org/content/dam/rand/www/external/health/projects/erx/documents/NJ-EPAC_Pilot_Testing_of_Electronic_Prescribing_Standards.pdf
10. **Wu, S.**, Cohen, D. A., Lu, S., & Farley, T. A. (2005). Maximizing local effect of HIV prevention resources. *Contagion*, 2(3), 127–132.
11. **Wu, S.**, & Green A. (2000). Projection of chronic illness prevalence and cost inflation (RAND Project Memorandum PM-1144). Santa Monica, CA: RAND Corporation.

INVITED CONFERENCE PRESENTATIONS AND SESSION CHAIRS

1. **Wu, S.** (2013, October). Invited session chair. *Decision making in health care: modeling, analysis, and applications*. Session at the INFORMS Annual Meeting, Minneapolis, MN.
2. **Wu, S.**, & Liu, P. (2013, October). *An agent-based system model to study health policy*. Presentation at the INFORMS Annual Meeting, Minneapolis, MN.

3. **Wu, S.** (2013, June). Invited session chair, *Modeling methods and applications in hospital performance improvement*. Session at the INFORMS Healthcare 2013, Chicago, IL.
4. **Wu, S., & Vidyanti, I.** (2013, June). *Design and implementation of enhanced disease registry for depression tele-screening and monitoring*. Presentation at the INFORMS Healthcare 2013, Chicago, IL.
5. **Wu, S., Hawkins, C., Liu, P., Vidyanti, I., Mendez, E., Ell, K., & Guterman, J.** (2012, October). Is automatic telephonic assessment reliable and valid for depression screening and monitoring? Presentation at the INFORMS Annual Meeting, Phoenix, AZ.
6. **Wu, S., Ell, K., Guterman, G., Lee, P., Vidyanti, I., Hawkins, C., & Liu, P.** (2012, October). *Technology-enhanced care management reduces depression among minority diabetes: Preliminary findings*. Presentation at the INFORMS Annual Meeting, Phoenix, AZ.
7. Vidyanti, I., & **Wu, S.** (2012, October). *Robust design of a cost-effective diabetic retinopathy screening program with design of experiments*. Presentation at the INFORMS Annual Meeting, Phoenix, AZ.
8. Vidyanti, I., & **Wu, S.** (2011, November). *Integrated simulation modeling for screening of diabetic retinopathy*. Presentation at the INFORMS Annual Meeting, Charlotte, NC.
9. Liu, P., & **Wu, S.** (2011, November). *Use agent-based simulation framework to model health system*. Presentation at the INFORMS Annual Meeting, Charlotte, NC.
10. **Wu, S.** (2010, November). *Comparing cost-effectiveness of physical activity interventions*. Presentation at the INFORMS Annual Meeting, Austin, Texas.
11. Straus, S. G., Crosson, J. C., Etz, R. S., **Wu, S.**, Eisenman, D., & Bell, D. S. (2010, November). *Provider implementation best practices*. Presentation at the annual meeting of California E-Prescribing Consortium, Oakland, CA.
12. **Wu, S.** (2009, October). Invited session chair. *Healthcare operation management*. Session at the INFORMS Annual Meeting, San Diego, CA.
13. **Wu, S.** (2009, May). Invited session chair. *Quality in Health Care I*. Session at the IIE Annual Conference and Expo, Miami, FL.
14. **Wu, S.** (2009, April). Invited conference organizing committee and session chair. *Public policy analyses for controlling smallpox outbreak*. Session at the INFORMS Western Regional Conference, Tempe, AZ.

COMPETITIVELY REVIEWED AND CONTRIBUTED CONFERENCE PRESENTATIONS

Oral Presentations

1. Alibrahim, A., **Wu, S.**, & Guerrero, E. G. (2014, June). *Substance abuse treatment system performance dashboard*. National Network for Social Work Management Conference, Boston, MA.
2. **Wu, S.**, Duan, N., Wu, A., Hoagwood, K. E., Ell, K. (2014, May). *Integrating social science and engineering to implement evidence-based social work practices in health care settings*. 4th International Conference on Sociology and Social Work, Los Angeles, CA.
3. Vidyanti, I., & **Wu, S.** (2014, May). *Using hierarchical simulation to evaluate the effect of clinic-based interventions on individual patient outcomes*. Industrial and Systems Engineering Research Conference, Montréal, Canada.
4. Ramirez, M., & **Wu, S.** (2014, May). *A Tool to Characterize Individual Patients' Social Support "Work System"*. Industrial and Systems Engineering Research Conference, Montréal, Canada.

5. Alibrahim, A., & **Wu, S.** (2014, May). *Performance Dashboard for Substance Abuse Prevention and Control Treatment Programs*. Industrial and Systems Engineering Research Conference, Montréal, Canada.
6. **Wu, S.** (2014, April). *Amalgamating disease management registry and automated telephonic assessment to improve depression and diabetes care*. NIMH Conference on Mental Health Services Research (MHSR), Bethesda, MD.
7. Di Capua P, & **Wu, S.** (2014, March). *Provider reactions to an automated telephone tool to screen and monitor depression in primary care*. Conference on Systems Engineering Research (CSER), Los Angeles, CA.
8. Jin, H., **Wu, S.**, Vidyanti, I., Chou, C., Lee, P., & Ell, K. (2013, October). Using propensity scores to evaluate an eHealth technology for depression care. INFORMS Annual Meeting, Minneapolis, MN.
9. Liu, P., & **Wu, S.** (2013, June). *An agent-based model to study accountable care organizations*. INFORMS Healthcare 2013, Chicago, IL.
10. **Wu, S.**, Ell, K., Vidyanti, I., Liu, P., Hawkins, C., & Ramirez, M. (2013, May). *Better and safer depression care through systems engineering and technology*. Industrial and Systems Engineering Research Conference, San Juan, Puerto Rico.
11. Fei, L., & **Wu, S.** (2013, May). *Investigate relationship between EHR design, implementation and physician work impact*. Industrial and Systems Engineering Research Conference, San Juan, Puerto Rico.
12. Ramirez, M., & **Wu, S.** (2013, May). Performance dashboard for management of diabetes in primary care. Industrial and Systems Engineering Research Conference. San Juan, Puerto Rico.
13. Vidyanti, I., & **Wu, S.** (2013, May). *Simulation model with nested design to evaluate multi-level screening strategies*. Industrial and Systems Engineering Research Conference, San Juan, Puerto Rico.
14. Vidyanti, I., & **Wu, S.** (2013, May). *Incorporating human behavior in simulation models for screening strategies evaluation*. Industrial and Systems Engineering Research Conference, San Juan, Puerto Rico.
15. **Wu, S.**, Ell, K., Vidyanti, I., Liu, P., Hawkins, C., & Ramirez, M. (2013, May). *Delivering better and safer depression care with automated eHealth technology*. International Society for Research on Internet Interventions (ISRII) 6th Scientific Meeting, Chicago, IL.
16. **Wu, S.**, Ell, K., Guterman, J., Hawkins, C., Liu, P., Mendez, E., & Vidyanti, I. (2012, October). *Is automatic telephonic assessment reliable and valid for depression screening and monitoring?* INFORMS Annual Meeting, Phoenix, AZ.
17. **Wu, S.**, Ell, K., Guterman, J., Hawkins, C., Lee, P., Liu, P., & Vidyanti, I. (2012, October). *Technology-enhanced care management reduces depression among minority diabetics: Preliminary findings*. INFORMS Annual Meeting, Phoenix, AZ.
18. Vidyanti, I., & **Wu, S.** (2012, October). *Robust design of a cost-effective diabetic retinopathy screening program with design of experiments*. INFORMS Annual Meeting, Phoenix, AZ.
19. Liu, P., & **Wu, S.** (2012, October). *A multi-agent system model to study US health system*. INFORMS Annual Meeting, Phoenix, AZ.
20. Hawkins, C., & **Wu, S.** (2012, October). *A system model for implementing and sustaining evidence-based healthcare practice*. INFORMS Annual Meeting, Phoenix, AZ.
21. Vidyanti, I., & **Wu, S.** (2012, June). *Access, acculturation, and self-care as determinants of compliance with diabetic retinopathy eye screening*. AcademyHealth Annual Research Meeting, Orlando, FL.

22. Vidyanti, I., & **Wu, S.** (2012, May). *Spatial modeling of noncompliance with diabetic retinopathy screening in California*. Industrial and Systems Engineering Research Conference, Orlando, FL.
23. Ramirez, M., & **Wu, S.** (2012, May). *Long-term cost-effectiveness of treating depression for diabetes patients*. Industrial and Systems Engineering Research Conference, Orlando, FL.
24. Liu, P., & **Wu, S.** (2012, May). *An agent-based simulation model to study accountable care organizations*. Industrial and Systems Engineering Research Conference, Orlando, FL.
25. Hawkins, C., & **Wu, S.** (2012, May). *Framework for implementing best practice in military health*. Industrial and Systems Engineering Research Conference, Orlando, FL.
26. Vidyanti, I., & **Wu, S.** (2012, May). *Integrated simulation modeling for screening of diabetic retinopathy*. Industrial and Systems Engineering Research Conference, Orlando, FL.
27. Liu, P., & **Wu, S.** (2011, November). *An agent-based model approach to study accountable care organization*. INFORMS Annual Meeting, Charlotte, NC.
28. Vidyanti, I., & **Wu, S.** (2011, November). *Integrated simulation modeling for screening of diabetic retinopathy*. INFORMS Annual Meeting, Charlotte, NC.
29. Vidyanti, I., **Wu, S.**, Kesselman C. (2010, December). *Designing a robust and cost-effective screening strategy for diabetic retinopathy using simulation coupled with design of experiments*. IEEE International Conference on Industrial Engineering and Engineering Management (IEEM), Macau, China.
30. Crosson, J. S., Etz, R. S., **Wu, S.**, Straus, S. G., Eisenman, D., Danna-Lynch, K., Jackson, C., & Bell, D. S. (2010, November). *Implementing electronic prescribing in primary care practice*. North American Primary Care Research Group Annual Meeting, Seattle, WA.
31. **Wu, S.**, & Hawkins, C. (2010, November). *A survey of the unintended consequences of implementing health information technology*. INFORMS Annual Meeting, Austin, TX.
32. Palen, T., Koppel, R., & **Wu, S.** (2010, September). *Avoiding unintended consequences in HIT implementations*. Epic Systems Users's Group Meeting, Madison, WI.
33. **Wu, S.**, Kesselman, C., & Vidyanti, I. (2010, June). *Two-level modeling for economic evaluation of diabetic retinopathy telescreening*. Institute of Industrial Engineers Annual Research Conference, Cancun, Mexico.
34. **Wu, S.**, Belson, D., Liu, P., & Seiden, D. S. (2010, June). *Application of lean principles to improve congestive heart failure care*. Institute of Industrial Engineers Annual Research Conference, Cancun, Mexico.
35. **Wu, S.**, & Xie, Y. (2010, June). *Workflow study of electronic referral system*. Institute of Industrial Engineers Annual Research Conference, Cancun, Mexico.
36. **Wu, S.**, Shi, Y., Cohen, D., & Pearson, M. (2009, November). *Cost-effectiveness of physical activity interventions: Analysis from a systematic review*. 137st Annual Meeting of the American Public Health Association, Philadelphia, PA.
37. **Wu, S.**, Pearson, M. L., Coleman, C., Austin, B. T., & Wagner, E. (2009, September). *Assessing a practice coach intervention for improving chronic care in safety net organizations*. Agency for Healthcare Research and Quality Annual Meeting, Bethesda, MD.
38. **Wu, S.**, Pearson, M. L., Smith, L., Behal, R., Cerese, J., & Cuny, J. (2009, September). *Implementing process redesign strategies for improving hospital care*. Agency for Healthcare Research and Quality Annual Meeting, Bethesda, MD.
39. **Wu, S.**, Shi, Y., Cohen, D., & Pearson, M. (2009, June). *How does measurement method matter in evaluating physical activity promotion interventions? A systematic review and meta analysis*. International Conference on Diet and Activity Methods (ICDAM7), Washington, DC.

40. **Wu, S.**, Coleman, C., & Pearson, M. L. (2009, May). *Coaching primary care practice teams for improving chronic illness care*. Institute of Industrial Engineers Annual Conference and Expo, Miami, FL.
41. **Wu, S.** (2006, November). *Tools for efficient allocation of fall-prevention resources*. Gerontological Society of America Annual Meeting, Dallas, TX.
42. **Wu, S.**, Kramer, B. J., Sarkisyan, S., & Overton, A. (2005, November). *Is an infrastructure in place to support fall prevention in California?* Gerontological Society of America Annual Meeting, Orlando, FL.
43. **Wu, S.**, Pearson, M. L., Shortell, S. M., Marsteller, J. A., Lin, M., & Keeler, E. B. (2005, June). *CCM implementation and patient perceived self-management support for their chronic illness*. AcademyHealth 22nd Annual Research Meeting, Boston, MA.
44. **Wu, S.**, Ma, S., Duan, N., Lee, S. J., Seiden, D., Newman, P. A., & Cunningham, W. (2005, June). *Comparison of doctor's influence in patient's willingness-to-participate in HIV vaccine trial and post-trial vaccine acceptability*. National HIV Prevention Conference, sponsored by Centers for Disease Control and Prevention, Atlanta, GA.
45. **Wu, S.**, Ma, S., Duan, N., Lee, S. J., Seiden, D., Newman, P. A., & Cunningham, W. (2005, June). *How doctors may influence HIV vaccine trial participation: From patients' perspectives*. National HIV Prevention Conference, sponsored by Centers for Disease Control and Prevention, Atlanta, GA.
46. **Wu, S.**, Pearson, M. L., & Keeler, E. B. (2005, May). *How effective is the collaborative approach to improve chronic care?* Institute of Industrial Engineers Annual Conference and Expo, Atlanta, GA. (Selected as opening plenary for health care system track)
47. **Wu, S.**, Pearson, M. L., Shortell, S. M., Mendel, P. J., Marsteller, J. A., Lin, M., & Keeler, E. B. (2005, February). *Sustainability and spread of chronic illness improvement*. Health Services Research and Development National Meeting, Baltimore, MD.
48. **Wu, S.**, Pearson, M. L., Shortell, S. M., Mendel, P. J., Marsteller, J. A., Lin, M., & Keeler, E. B. (2004, July). *Sustainability and spread of chronic illness care improvement*. Translating Research into Practice Conference, Agency for Healthcare Research and Quality, Washington, DC.
49. Pearson, M. L., **Wu, S.**, Shortell, S. M., Mendel, P. J., Marsteller, J. A., Lin, M., & Keeler, E. B. (2004, July). *Effective implementation of chronic illness care improvement*. Translating Research into Practice Conference, Agency for Healthcare Research and Quality, Washington, DC.
50. **Wu, S.**, Pearson, M. L., Shortell, S. M., Mendel, P. J., Marsteller, J. A., Lin, M., & Keeler, E. B. (2004, June). *Sustainability and spread of chronic illness care improvement*. AcademyHealth 21th Annual Research Meeting, San Diego, CA.
51. Pearson, M. L., **Wu, S.**, Shortell, S. M., Mendel, P. J., Marsteller, J. A., Lin, M., & Keeler, E. B. (2004, June). *Effective implementation of chronic illness care improvement*. AcademyHealth 21th Annual Research Meeting, San Diego, CA. (Selected as Most Outstanding Abstract)
52. Marsteller, J. A., Shortell, S. M., Lin, M., Pearson, M. L., **Wu, S.**, Mendel, P. J., Cretin, S., & Rosen, M. (2004, June). *The role of perceived team effectiveness in improving chronic illness care*. AcademyHealth 21th Annual Research Meeting, San Diego, CA.
53. Lin, M., Shortell, S. M., Marsteller, J. A., Keeler, E. B., Mendel, P., Pearson, M. L., **Wu, S.**, & Rosen, M. (2004, June). *Motivation to improve quality disease care in three quality improvement collaboratives*. AcademyHealth 21th Annual Research Meeting, San Diego, CA.
54. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2003, November). *Maximizing the benefit: A tool to prioritize HIV prevention interventions using cost-effectiveness*. 131st Annual Meeting of the American Public Health Association, San Francisco, CA.

55. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2003, July). *Maximizing the benefit: Estimating the relative cost-effectiveness of HIV prevention interventions*. Meeting of the International Society for Sexually Transmitted Disease Research, Ottawa, Canada.
56. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2003, July). *Maximizing the benefit: A tool to prioritize HIV prevention interventions using cost-effectiveness*. National HIV Prevention Conference, sponsored by Centers for Disease Control and Prevention, Atlanta, GA.
57. Pearson, M. L., **Wu, S.**, Schaefer, J., Bonomi, A. E., Shortell, S. M., & Keeler, E. B. (2003, June). *Assessing the implementation of the chronic care model in quality improvement collaboratives*. AcademyHealth 20th Annual Research Meeting, Nashville, TN.
58. Cohen, D. A., **Wu, S.**, & Farley, T. A. (2002, September). *Prioritizing HIV prevention interventions using cost-effective analysis: A hands-on workshop*. Sixth Annual United States Conference on AIDS, Anaheim, CA.
59. Joyce, G. F., **Wu, S.**, Preston, J. A., Rebenstein, L. Z., & Shekelle, P. G. (2001, October). *A cost-benefit analysis of the Medicare stop smoking program*. 129th Annual Meeting of the American Public Health Association, Atlanta, GA.
60. **Wu, S.**, & Sainfort, F. (2000, June). *A systematic analysis of the effects of patient-centered care on patient outcomes*. Association for Health Services Research Annual Meeting, Los Angeles, CA.
61. **Wu, S.**, & Sainfort, F. (1998, October). *Relationships between physician job attitudes, encounter behaviors & patient outcomes*. INFORMS Annual Meeting, Seattle, WA.

Poster Presentations

1. Jin, H., & **Wu, S.** (2014, July). *Developing depression symptoms prediction models to improve depression care outcomes: Preliminary results*. 2nd International Conference on Big Data and Analytics in Healthcare, Singapore.
2. Ramirez, M., & **Wu, S.** (2014, May). *Promoting physical activity through phone messaging and social network*. UCLA Grand Round Program in Neurology on Health Services Research, Los Angeles, LA.
3. Wu, B. W., Di Capua, P., **Wu, S.** (2014, April). *Technology-facilitated depression care management among predominantly Latino diabetes patients within a public safety net care system: Provider perspective*. ASCI/AAP Joint Meeting held with the American Physician Scientists Association.
4. Vidyanti, I., & **Wu, S.** (2013, June). *Preliminary evaluation of a novel suicidal alert response system within an automated telephonic assessment and monitoring system for depression care management*. AcademyHealth 30th Annual Research Meeting, Baltimore, Baltimore, MD.
5. **Wu, S.**, Ell, K., Guterman, J., Lee, P. J., Vidyanti, I., Hawkins, C., & Liu, P. (2012, October). *An automated telephonic screening and monitoring system for depression care management: Preliminary findings from a clinical trial*. 34th Annual Meeting of the Society for Medical Decision Making, Phoenix, AZ.
6. Hawkins, C., & **Wu, S.** (2012, July). *Framework for implementing best practice for CLABSI reduction*. Improvement Science Summit, Summer Institutes on Evidence-Based Quality Improvement, San Antonio, TX.
7. **Wu, S.**, Ell, K., Guterman, J., Vidyanti, I., Hawkins, C., & Liu, P. (2012, June). *Automated telephonic screening and monitoring of depression in safety-net clinics*. AcademyHealth 29th Annual Research Meeting, Orlando, FL.
8. **Wu, S.**, Liu, L., & Belson, D. (2011, June). *Apply lean principles to improve hospital congestive heart failure care*. AcademyHealth 28th Annual Research Meeting, Seattle, WA.

9. **Wu, S.**, Liu, L., & Belson, D. (2011, June). *Lean implementation and organizational capacity for change*. AcademyHealth 28th Annual Research Meeting, Seattle, WA, June 10-13, 2011.
10. Vidyanti, I., & **Wu, S.** (2011, June). *Modeling noncompliance of diabetic retinopathy screening for evaluation of health clinics locations in California*. AcademyHealth 28th Annual Research Meeting, Seattle, WA.
11. Hawkins, C., & **Wu, S.** (2011, February). *Internet survey of unintended consequences of implementing healthcare information technology*. Society for Health Systems Conference and Expo, Orlando, FL.
12. Xie, Y., & **Wu, S.** (2011, February). *Assessing business case of an electronic referral system*. Society for Health Systems Conference and Expo, Orlando, FL.
13. Hawkins, C., & **Wu, S.** (2010, May). *A survey of unintended consequences of implementing health information technology*. Healthcare Systems Engineering Research and Education Leadership Workshop, sponsored by the National Science Foundation, Fayetteville, AR.
14. Vidyanti, I., **Wu, S.**, & Kesselman, C. (2010, January). *Two-level modeling for economic evaluation of diabetic retinopathy telescreening*. Information Sciences Institute Symposium, Marina Del Rey, CA.
15. **Wu S.**, Pearson, M. L., Coleman, C., Austin, B. T., & Wagner, E. (2009, June). *Assessing a practice coach intervention for improving chronic care in safety net organizations*. AcademyHealth 26th Annual Research Meeting, Chicago, IL.
16. **Wu, S.**, Pearson, M. L., Smith, L., Behal, R., Cerese, J., & Cuny, J. (2009, June). *Implementing process redesign strategies for improving hospital care*. AcademyHealth 26th Annual Research Meeting, Chicago, IL.
17. Coleman, C., **Wu, S.**, Pearson, M. L., Austin, B. T., Brach, C., Jameson, W. J., & Wagner, E. (2008, June). *Learning chronic care and business strategies in the safety net*. AcademyHealth 25th Annual Research Meeting, Washington, Washington, DC.
18. Chaudhry, B., Wang, J., **Wu, S.**, Maglione, M., Mojica, W., Roth, E., Rolon, C., Morton, S., Keeler, E., & Shekelle, P. (2005, June). *The effect of health information technology on efficiency and quality: A systematic review*. AcademyHealth 22nd Annual Research Meeting, Boston, MA.
19. **Wu, S.**, Ma, S., Duan, N., Lee, S. J., Seiden, D., Newman, P. A., & Cunningham, W. (2005, June). *Relationship between desire to talk to doctor, trust in doctor, and willingness-to-participate in HIV vaccine trials*. AcademyHealth 22nd Annual Research Meeting, Boston, MA.
20. **Wu, S.**, Cohen, D. A., & Farley, T. A. (2004, October). *Practical use of cost-effectiveness for community planning of HIV prevention*. Society for Medical Decision Making 26th Annual Meeting, Atlanta, GA.
21. **Wu, S.**, Cohen, D. A., & Farley, T. A. (2004, July). *Maximizing the benefit: A decision-support tool using cost-effectiveness to prioritize HIV prevention interventions*. International AIDS Conference of International AIDS Society, Bangkok, Thailand.
22. Meredith, L. S., Unützer, J., Mendel, P. J., Pearson, M. L., **Wu, S.**, & Keeler, E. B. (2004, June). *Success of implementation and maintenance of quality improvement for depression*. AcademyHealth 21th Annual Research Meeting, San Diego, CA.
23. **Wu, S.**, Cohen, D. A., & Farley, T. A. (2004, February). *Maximizing the benefit: A decision-support tool to prioritize HIV prevention interventions using cost-effectiveness*. Universitywide AIDS Research Program 6th Conference on AIDS Research in California, Los Angeles, CA.
24. **Wu, S.**, Seiden, D. A., Duan, N., & Newman, P. A. (2004, February). *Applying quality management for successful HIV survey research (Project VIBE)*. Universitywide AIDS Research Program 6th Conference on AIDS Research in California, Los Angeles, CA.

25. **Wu, S.**, Shekelle, P., Rubenstein, L., Maglione, M., Chang, J., Majica, W., & Morton, S. (2003, October). *Cost-effectiveness of falls prevention as a healthy aging intervention*. Society for Medical Decision Making 25th Annual Meeting, Chicago, IL.
26. **Wu, S.**, Tomar, R. H., & Sainfort, F. (1997, October). *A simulation model of type 1 diabetes progression to study cost-effectiveness of alternative treatment strategies*. Wisconsin Health Services Research Conference, Madison, WI.

INVITED TALKS

1. **Wu, S.** (2014, June). Learning computers among older population; Experiences learned from the evaluation of San Francisco Broadband Technology Opportunities Program (SF-BTOP). Presentation at a seminar of the Department of Social Work, National Taiwan University, Taipei, Taiwan.
2. **Wu, S.** (2014, June). Applying industrial and systems engineering methods to identify solutions for social work policy. Presentation at a graduate student seminar of the Industrial and Systems Engineering Department, Chung Yuan Christian University, Chung-Li, Taiwan.
3. **Wu, S.** (2014, April). Harnessing technology for evidence-based depression care implementation to reduce disparities. Presentation at a seminar of USC Center for Interactive Medic Technologies in Healthcare (CIMTH), Los Angeles, CA.
4. **Wu, S.** (2013, September). A systems+IT approach to accelerate adoption of depression care in safety-net diabetes clinics: A comparative effectiveness trial. Presentation at a cyber seminar of VA Center for Implementation Practice and Research Support, Los Angeles, CA.
http://www.hsrp.research.va.gov/for_researchers/cyber_seminars/archives/739-notes.pdf
5. **Wu, S.** (2013, August). Quality of care and depression care management. Presentation at retreat on Innovation in Healthcare Delivery, Los Angeles County/University of Southern California, Los Angeles, CA.
6. **Wu, S.** (2013, January). Chronic care model, its evaluation, and subsequent studies. Presentation at informational hearing on Improving Outcomes through the Patient Centered Medical Home, Assembly Committee on Health, Assembly California Legislature, Sacramento, CA.
7. **Wu, S.** (2010, April). Reaping the performance incentives of HIT: Evidence, challenges, and lessons learned. Presentation at a national stakeholder summit on Setting a Quality Improvement Research Agenda to Leverage HIT/HIM in Rural America, Alexandria, VA.
8. **Wu, S.** (2008, August). Identifying, disseminating, and implementing best practices: Examples in health services research. Presentation at Institute of European and American Studies, Academia Sinica, Taipei, Taiwan.
9. **Wu, S.** (2007, December). Fall prevention among older people: Practice and policy. Presentation at workshop on Quality of Care, Tainan Union of Nurses Association & Tainan Hospital, Department of Health, Executive Yuan, Tainan, Taiwan.
10. **Wu, S.** (2007, December). The chronic care model: Better care approach for the 21st century. Presentation at workshop on Quality of Care, Tainan Union of Nurses Association & Tainan Hospital, Department of Health, Executive Yuan, Tainan, Taiwan.
11. **Wu, S.** (2007, December). Identifying, disseminating, and implementing best practices in health care. Presentation at forum on Quality of Care, Chinese Society for Quality, Taipei, Taiwan.
12. **Wu, S.** (2007, December). Identifying, disseminating, and implementing best practices in health care. Presentation to Industrial Engineering Department, Chung Yuan Christian University, Chung-Li, Taiwan.

13. **Wu, S.** (2007, October). The chronic care model: Better care approach for the 21st century. Presentation to Epstein Department of Industrial and Systems Engineering, University of Southern California, Los Angeles, CA.
14. **Wu, S.** (2007, September). The chronic care model: Better care approach for the 21st century. Presentation at the annual leadership conference of California Medical Association, Los Angeles, CA.
15. **Wu, S.** (2007, June). The chronic care model: Better care approach for the 21st century. Presentation at Chinese Hospital Association Leadership Program, organized by the Anderson Executive Education Programs, University of California at Los Angeles, Los Angeles, CA.
16. **Wu, S.** (2007, June). Identifying, disseminating, and implementing best practices. Presentation at a workshop on Best Practices, organized by Office of Quality Improvement, University of Wisconsin Madison, Madison, WI,
17. **Wu, S.** (2007, May). Reducing the risk of falls and fall-related injuries among older people. Presentation at a workshop on the Social Determinants of Adult Health and Mortality, organized by National Academies of Sciences, Washington, DC.
18. **Wu, S.** (2007, April). Assessing the implementation of the chronic care model. Presentation to Epstein Department of Industrial and Systems Engineering, University of Southern California, Los Angeles, CA.
19. **Wu, S.** (2006, May). A look at the future. Presentation at conference on California Senior Injury Prevention, organized by Alameda County Public Health, Center for Injury Prevention, and Senior Injury Prevention Partnership, Orange County, CA.
20. **Wu, S.** (2006, March). Tools for efficient allocation of fall-prevention resources. Presentation to Center for Health Policy and Center for Primary Care and Outcomes Research, Stanford University, Stanford, CA.
21. **Wu, S.** (2005, October). Enhancing falls surveillance and community planning activities with a geographic information system-based tool. Presentation at meeting of Fall Prevention Center of Excellence Advisory Board, University of Southern California, Los Angeles, CA.
22. **Wu, S.** (2005, June). Transforming healthcare with information technology: Potential benefits, costs, and choices. Presentation to Department of Information Management, Yuan Ze University, Chung-Li, Taiwan.
23. **Wu, S.** (2005, June). Applications of operations research in health service delivery and policy. Presentation to Department of Industrial Engineering and Engineering Management, National Tsing Hua University, Hsinchu, Taiwan.
24. **Wu, S.** (2004, September). The collaborative model for chronic illness care improvement and its evaluation. Presentation at the symposium of East Taiwan Cancer Care, Hua-Lien, Taiwan.
25. **Wu, S.** (2003, November). Applying quality management for successful HIV survey research. Presentation to Community Health and Health Services Research Center, University of California, Los Angeles and the Charles R. Drew University of Medicine and Science, Los Angeles, CA.
26. **Wu, S.** (2003, February). Medical decision making—Its society, its principles and the current of current trends. Presentation to Community Health and Health Services Research Center, University of California, Los Angeles, CA.
27. **Wu, S.** (2003, January). Management and improvement of chronic illness care. Presentation to Institute of Hospital and Health Care Administration, National Yang-Ming University, Taiwan.
28. **Wu, S.** (2002, December). Maximizing the benefit: A priority setting tool for community-planning groups and health departments. Presentation to Centers for Disease Control and Prevention, Atlanta, GA.

29. **Wu, S.** (2002, December). Cost-effectiveness in HIV prevention planning. Presentataion to Center for HIV Identification, Prevention and Treatment Services, University of California, Los Angeles, CA.
30. **Wu, S.** (2002, May). A pilot experience of research on research: How we learned, what we learned. Presentation to Collaborative Alcohol Research Center, Charles R. Drew University of Medicine and Science, Los Angeles, CA.
31. **Wu, S.** (2002, April). A pilot experience of research on research: How we learned, what we learned. Presentation to Community Health and Health Services Research Center, University of California, Los Angeles, CA.
32. **Wu, S.** (2001, November). Research on research: Quality, productivity, and growth. Presentation to Collaborative Alcohol Research Center, Charles R. Drew University of Medicine and Science, Los Angeles, CA.
33. **Wu, S.** (1999, December). Applying industrial engineering methodology to improve healthcare quality: Opportunities and examples. Presentation to Community Health and Health Services Research Center, University of California, Los Angeles, CA.

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JOURNAL REVIEWS

<i>BMC Family Practice</i>	2013–present
<i>PLOS ONE</i>	2013–present
<i>Health Information Management Journal</i>	2012–present
<i>Annals of Operations Research</i>	2010–present
<i>Journal of Healthcare Engineering</i>	2009–present
<i>Journal of General Internal Medicine</i>	2006–present
<i>Health Affairs</i>	2006–present
<i>Joint Commission Journal on Quality and Patient Safety</i>	2005–present
<i>Medical Care</i>	2004–present
<i>Health Services Research</i>	2003–present

PROPOSAL REVIEWS

United States Institute of Peace Research Grant Application, September 2011

National Science Foundation (NSF) Service Enterprise Systems Panel Member, 2011, 2010, 2008

Robert Wood Johnson Foundation Active Living Program, June 2010

BOOK AND REPORT REVIEWS

Rummler, G. and Brache, A. P. (2011). *Improving performance: How to manage the white space on the organization chart* (3rd ed.). Hoboken, NJ: Pfeiffer, an imprint of John Wiley & Sons.

Ma, S., & Sood, N. (2008). *Caring for a third of the world's population: Challenges for the health systems of China and India*. Santa Monica, CA: RAND Corporation.

Ma, S., & Sood, N. (2007–2008). A comparison of the health systems in China and India. Santa Monica, CA: RAND Corporation.

Silbergliitt, R., & Wong, A. (2008). Developing and implementing TBNA/TEDA's science and technology (S&T) vision (RAND Progress Update). Santa Monica, CA: RAND Corporation.

Ferguson, T. (2003). e-patients, online health, and the search for sustainable healthcare: A guide for grantmakers (White Paper for the Robert Wood Johnson Foundation).

Lynn, J., & Myers, S. (2001). Getting the most from the time we have left: Caring for people with serious chronic illness through death. New York, NY: Americans for Better Care of the Dying and the Milbank Memorial Fund (co-publishers).

PROFESSIONAL SERVICES

Invited panelist for the Panel Discussion: Voices of Experience. Getting to Know PCORI: From Application to Closeout Workshop, San Diego, CA, September 22-23, 2014.

Expert advisory panelist to Agency for Healthcare Research and Quality (AHRQ): Participate on an expert advisory panel to inform the development of training resources for primary care practice facilitation, including a model curriculum. AHRQ, along with its contractor Mathematica Policy Research, is creating these resources as part of a multi-year strategy to develop capacity to support primary care transformation and improve the quality of primary care, December 2013 – present.

Planning committee member for the Pathways to Clinical Forecasting Symposium and Pilot Competition, a UCLA CTSI-supported participatory symposium to define opportunities, challenges, and future directions as well as form new collaborations in clinical forecasting across universities, December 9th, 2013.

Technical consultant to Department of Veterans Affairs Greater Los Angeles Healthcare System (VAGLAHS) Center of Excellence (COE): Provide chronic illness research training for clinicians and investigators at VAGLAHS and consultation for health services research and quality and process improvement projects for the VA Health Services Research and Development Service COE and Center of Innovation at VAGLAHS, September 2013–present.

Technical consultant to Department of Veterans Affairs Network Contracting Office 22: Review 10 Quality Enhancement Research Initiative (QUERI) proposals to determine areas where redesign and system strategies might enhance the effectiveness of proposed work. Provide limited consultation to QUERI project teams selected by Center for Implementation Practice and Research Support, September 2012–August 2013.

Faculty for Veterans Health Administration Veterans Integrated Service Networks (VISN) 22 Veterans Assessment and Improvement Demonstration Laboratory (VAIL) Site Collaborative, September 19–20, 2012.

Commissioned as an expert by the Active Living Research National Program of the Robert Wood Johnson Foundation (RWJF) to analyze economic models for increasing participation and physical activity in after-school programs. The analysis is intended to help inform RWJF's work on increasing physical activity levels and reversing childhood obesity. Funded as a contract with the University of California, San Diego, May–November 2012.

Technical consultant to Dr. Jesse Crosson in his National Institutes of Health–funded project “Redesigning Diabetes Work Processes for Population-based Primary Care” (1R18DK091810-01A1), Mathematica Policy Research, Princeton, NJ, 2012–2015.

Technical consultant to the World Bank to organize and teach a workshop on *Chronic Non Communicable Diseases: An Introductory Public Health Perspective*, Washington, DC, June 14–15, 2010.

Consultant to Dr. Deborah Cohen in her National Institutes for Health–funded project *Cardiovascular Disease Care and EMR Use in Community-based Primary Care Practice*, University of Medicine and Dentistry of New Jersey, Somerset, NJ, 2009–2011.

Workshop participant at the AHRQ and the NSF “Industrial and Systems Engineering and Healthcare: Critical Areas of Research” Workshop in Washington, DC on September 21st and 22nd, 2009.

INSTITUTIONAL SERVICES

University Services, University of Southern California

Committee Member, Quality Committee of the Hospital Governing Boards of USC University Hospital and USC Norris Cancer Hospital (April 2011–present)

Viterbi School of Engineering, University of Southern California

Committee Member, Viterbi Research Committee (August 2012–December 2013)

Committee Member, Women in Science and Engineering (WiSE): Review proposals and applications (undergraduate research grants, graduate merit fellowships, graduate top-off fellowships) and promote WiSE goals (August 2012–July 2013)

Epstein Department of Industrial and Systems Engineering, University of Southern California

Committee Member, New Faculty Search Committee (August 2009–June 2010 and September 2012–June 2013)

Committee Member, Space Committee (September 2012–June 2013)

Director, Master of Health Systems Management Engineering (August 2009–June 2013)

Committee Member, Graduate Studies (February 2012–June 2013)

Committee Member, PhD Admission (August 2011–June 2012)

Committee Chair, PhD Admission (August 2008–June 2011)

Committee Member, Faculty Merit Review Committee (February 2010)

Faculty Marshall, Graduation Commencement (2008, 2009)